

URGENT

No. P-I-F007/1/2025-Pers-AP-1
Government of Himachal Pradesh
Department of Personnel (A-I)

From

The Principal Secretary (Personnel) to the
Government of Himachal Pradesh.

To

All the IAS Officers of
Himachal Pradesh Cadre

Dated Shimla-2 the

06.10.2026.

Subject :- Participation of iGOT users in the special session on Citizen Centricity “Seva Bhav” on 07.10.2026– regarding.

Sir / Madam,

I am directed to refer to the subject cited above and to forward a copy of the DO letter No.CEO/Karmayogi/2026/0110-4 dated the 1st October, 2026, received from Ms. Chhavi Bhardwaj, IAS, Chief Executive Officer, Karmayogi Bharat, Department of Personnel & Training, Government of India and to say that the Karmayogi Bharat is organizing a talk on ‘Seva Bhav’ to be moderated by Dr. R. Balasubramaniam, Member, NITI Aayog. The session will focus on empathy, responsiveness and a citizen-first approach in public service delivery and will highlight the ethos of “Seva Bhav” among government employees. The details of the session are given as under:-

Date: 07.10.2026

Time: 11.00 AM-12.00 Noon

Mode: Live on iGOT Karmayogi

Session link: <https://igotkarmayogi.gov.in/#/campaign/seva-bhav>

You are, therefore, requested to kindly participate in the said session.

Encs. : As above

**Yours faithfully,
E-signed
(Rajiv Kumar)
Special Secretary (Personnel) to the
Government of Himachal Pradesh**

Contd ...2.

...P/2...

Endst. No.: As above.

Dated Shimla-2 the

06.10.2026.

Copy forwarded for information and necessary action to :-

1. The Additional Chief Secretary (Home) to the Government of Himachal Pradesh, Shimla.
2. The Principal Secretary (Forest) to the Government of Himachal Pradesh, Shimla.
3. The Secretary (Training & FA) to the Government of Himachal Pradesh, Shimla.
4. The Secretary (Administrative Reforms) to the Government of Himachal Pradesh, Shimla.
5. Ms. Chhavi Bhardwaj, IAS, Chief Executive Officer, Karmayogi Bharat, Government of India, Department of Personnel & Training, Ministry of Personnel, Public Grievances and Pension 7th Floor, Parsvnath Capital Tower, Bhai Vir Singh Marg, Sector 4, Gole Market, New Delhi-110001 w.r.t. letter as referred to above.
6. Guard file.

Digitally signed by
Rajiv Kumar
Date: 06-10-2026
14:22:04

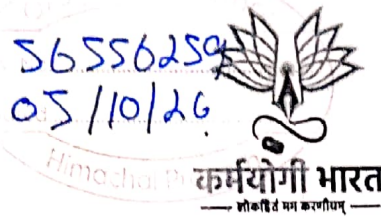
(Rajiv Kumar)

Special Secretary (Personnel) to the
Government of Himachal Pradesh

Email: persbr1-hp@nic.in

Ph. 0177-2625400

छवि भारद्वाज, भा.प्र.से.
मुख्य कार्यकारी अधिकारी
Chhavi Bhardwaj, IAS
Chief Executive Officer



कर्मयोगी भारत
कार्मिक और प्रशिक्षण विभाग
(भारत सरकार)
KARMAYOGI BHARAT
Department of Personnel & Training
(Government of India)

DO No. CEO/Karmayogi/2026/0110-4

1st October' 2026

Subject: Participation of iGOT users in the special session on citizen centricity "Seva Bhav" on 7th October 2026

2/10/26
P.S. (Perf)

Respected Sir / Ma'am,

Citizen centricity is a key theme under Mission Karmayogi, which seeks to build a professional, capable and responsive civil service that places citizens at the centre of governance and public-service delivery. Several courses focused on citizen centricity and service orientation are already available on the iGOT Karmayogi platform and have been completed by a large number of government employees.

5-10-26

S.S. (Perf)

2. To further strengthen this endeavour, Karmayogi Bharat is organising a talk on 'Seva Bhav' on 7th October 2026, to be moderated by Dr. R. Balasubramaniam, Member, Niti Aayog. The session will focus on strengthening empathy, responsiveness and a citizen-first approach among government employees and instilling the ethos of Seva Bhav into public service delivery.

5/10

3. The session will be streamed live through the iGOT Karmayogi platform, enabling government employees across Central Ministries, Departments, States and Union Territories to attend the session online. The session link will be made available under the Events section of the iGOT Karmayogi platform and will also be communicated separately by Monday, 5 October 2026.

05/10/2026

SO (AP-1)

4. To encourage participation and recognise learner engagement, all users attending the session through the iGOT Karmayogi platform on 7th Oct'2026 from 11 AM to 12 Noon, will receive special credits under the 'Service Orientation' competency.

5. I request you to kindly disseminate the details of the session widely among all employees in the Departments and in the attached / subordinate offices, and field formations. Officials at all levels may kindly be encouraged to participate in the session.

Your support and leadership will help reinforce a shared culture of service, empathy and citizen-centric governance across all levels of government.

Regards,

Yours sincerely,

(Chhavi Bhardwaj)

05/10/26

6/10/26

Sd/- R.m

Chief Secretaries of All States and UTs

Copy to:

1. All Additional Chief Secretaries (ACS) / Principal Secretaries (PS), General Administration Department(s) in States

Fwd: Re: Participation of iGOT users in the special session on citizen centricity “Seva Bhav” on 7th October 2026

perssecy-hp < perssecy-hp@nic.in >

Tue, 06 Oct 2026 10:53:38 AM +0530

To "persbr1-hp"<persbr1@hp.nic.in>

===== Forwarded message =====

From: Chief Secretary <cs-hp@nic.in>

To: "perssecy-hp"<perssecy-hp@nic.in>

Date: Tue, 06 Oct 2026 10:12:10 +0530

Subject: Fwd: Re: Participation of iGOT users in the special session on citizen centricity “Seva Bhav” on 7th October 2026

===== Forwarded message =====

Madam,

For kind information and necessary action please.

regards,

o/o CS, HP

Chief Secretary, HP

===== Forwarded message =====

From: Chhavi Bhardwaj <ceo.karmayogi@gov.in>

To: "Chhavi Bhardwaj"<ceo.karmayogi@gov.in>

Cc: "Rakesh Verma"<coo.karmayogi@gov.in>

Date: Mon, 05 Oct 2026 17:12:07 +0530

Subject: Re: Participation of iGOT users in the special session on citizen centricity “Seva Bhav” on 7th October 2026

===== Forwarded message =====

Respected Sir/Ma'am,

This is in continuation of the earlier communication regarding Sādhana Samvad on ‘Seva Bhav’, being organised by Karmayogi Bharat on **7th October 2026**.

The session will feature an engaging interaction with **Swami Bodhamayananda Ji, Adhyaksha, Ramakrishna Math, Hyderabad; Director, Vivekananda Institute of Human Excellence**, and will be moderated by **Dr. R. Balasubramaniam, Member, NITI Aayog**.

The details of the session are as follows:

Date: 7 October 2026

Time: 11:00 AM – 12:00 Noon

Mode: Live on iGOT Karmayogi

Session Link: <https://igotkarmayogi.gov.in/#/campaign/seva-bhav>

The session will focus on strengthening **empathy, responsiveness and a citizen-first approach** in public service delivery, and on reinforcing the ethos of *Seva Bhav* among government employees.

All officials participating in the session through the iGOT Karmayogi platform will receive **special credits under the ‘Service Orientation’ competency**.

You are kindly requested to **share the session link widely with all employees of the Department, including attached/subordinate offices and field formations**, and encourage officials at all levels to participate in the session.

We look forward to your active support and participation in making the session a meaningful initiative towards strengthening a culture of **Seva, empathy and citizen-centric governance**.

With regards

Chhavi Bhardwaj, IAS

CEO, Karmayogi Bharat

Department of Personnel & Training

7th Floor, Parsvnath Capital Tower

Gole Market, New Delhi - 110001

From: Chhavi Bhardwaj <ceo.karmayogi@gov.in>

To: "Chhavi Bhardwaj" <ceo.karmayogi@gov.in>

Cc: "Rakesh Verma" <ceo.karmayogi@gov.in>

Date: Thu, 01 Oct 2026 18:40:32 +0530

Subject: Participation of iGOT users in the special session on citizen centricity "Seva Bhav" on 7th October 2026

Respected Sir/Ma'am,

Citizen centricity is a key theme under Mission Karmayogi, which seeks to build a professional, capable and responsive civil service that places citizens at the centre of governance and public-service delivery. Several courses focused on citizen centricity and service orientation are already available on the iGOT Karmayogi platform and have been completed by a large number of government employees.

2. To further strengthen this endeavour, Karmayogi Bharat is organising a talk on **‘Seva Bhav’ on 7th October 2026**, to be moderated by **Dr. R. Balasubramaniam, Member, Niti Aayog**. The session will focus on strengthening empathy, responsiveness and a citizen-first approach among government employees and instilling the ethos of *Seva Bhav* into public service delivery.

3. The session will be streamed live through the **iGOT Karmayogi platform**, enabling government employees across Central Ministries, Departments, States and Union Territories to attend the session online. The session link will be made available under the **Events section** of the iGOT Karmayogi platform and will also be communicated separately by **Monday, 5 October 2026**.

4. To encourage participation and recognise learner engagement, all users attending the session through the iGOT Karmayogi platform on **7th Oct’2026 from 11 AM to 12 Noon**, will receive special credits under the **‘Service Orientation’ competency**.

5. I request you to kindly disseminate the details of the session widely among all employees in the Department and in the attached / subordinate offices, and field formations. Officials at all levels may kindly be encouraged to participate in the session.

Your support and leadership will help reinforce a shared culture of service, empathy and citizen-centric governance across all levels of government.

With regards
Chhavi Bhardwaj, IAS
CEO, Karmayogi Bharat
Department of Personnel & Training
7th Floor, Parsvnath Capital Tower
Gole Market, New Delhi - 110001

1 Attachment(s)

DO Letter 0110-4_SevaBhav_...
692.4 KB