

**GOVERNMENT OF HIMACHAL PRADESH
DEPARTMENT OF PERSONNEL
ADMINISTRATIVE REFORMS ORGANISATION**

No. Per (AR)A(3)-3/2025-PSG Portal Shimla-171002, the 22 September, 2026

NOTIFICATION

The Governor, Himachal Pradesh, in continuation of the implementation of the Unified Public Service Guarantee (PSG) Portal under the State Collaboration Initiatives (SCI) Scheme is pleased to notify that the Auto-Appeal functionality in respect of the following Departments has been successfully onboarded and made operational on the PSG Portal:-

1. Department of Industries.
2. Revenue Department.
3. Food, Civil Supplies & Consumer Affairs (Weight & Measures).
4. Electrical Inspectorate.

The same can be accessed directly via the URL: <https://onlinepsg.hp.govt.in>. In cases where a notified online service of the above Departments under PSG Act, 2011, is not delivered within the stipulated time limit, the appeal shall be automatically escalated through the PSG Portal to the concerned First Appellate Authority (FAA).

All Designated Officers and First Appellate Authorities of the above Department shall ensure timely disposal of applications and appeals through the PSG Portal in accordance with the provisions of the Act *ibid*.

“This shall come into force with immediate effect.”

By Order

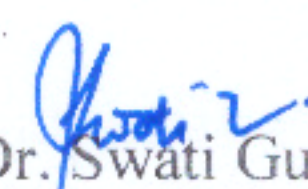
A. Shainamol, IAS
Secretary (AR) to the
Government of Himachal Pradesh.

Endst. No. As above,

Dated: Shimla-171002, the 22 September, 2026.

Copy is forwarded to the followings for information & necessary action:-

1. The Secretary to the Governor, Himachal Pradesh, Shimla-171002.
2. The Secretary to the Hon'ble Chief Minister, Himachal Pradesh.
3. The Spl. P.S. to the Chief Secretary to the Govt. of H.P., Shimla-02.
4. All the Administrative Secretaries, Government of Himachal Pradesh.
5. All Divisional Commissioners, All the Head of Departments, All the Deputy Commissioners, Himachal Pradesh.
6. All the Managing Directors, Registrars of Boards & Corporations, Commissioners Govt. Universities, Autonomous Bodies etc., Himachal Pradesh.
7. Guard File.


(Dr. Swati Gupta)
Joint Secretary (AR) to the
Government of Himachal Pradesh
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