



LBSNAA



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54

Upma Chawdhry, IAS  
Director, LBSNAA

*Ms. Upma Chawdhry*

Subject: LBSNAA Knowledge Management Portal for IAS Officers

Dear Madam/Sir,

*Impart. Email to all super / HoDs / DGs with to LBSNAA.*

09.04.18

*By super / HoDs*

*By AR*

10/4/18

JS (AR)

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I am writing to you to inform about a new initiative by LBSNAA, "Samvad" - the Knowledge Management Portal and seek your cooperation in popularising it. Samvad is a web-based platform for sharing Case Studies, Research Papers and Best Practices written by IAS officers. It appears as a link on the LBSNAA website ([www.lbsnaa.gov.in](http://www.lbsnaa.gov.in)). The portal aims at encouraging peer learning, amplifying good initiatives, institutionalizing evidence-based approaches to policy-making and improving outcomes in programme implementation. Officers can login into it using their NIC username with ias.nic.in domain name and password. Some officers may be using the nic.in domain name. They are being advised to get in touch with the NIC Coordinator in their State for migration to the ias.nic.in domain.

You would appreciate that knowledge management is key to sustained performance of an organization and that there has been an urgent need to provide relevant knowledge resources, especially those which are based on successful interventions made by officers in the field. While there is a lot of literature available on politics and public administration, there is little focus on actual practices of governments that succeed in making real changes to lives of people. In this task, LBSNAA is uniquely placed to leverage the experience of IAS officers, who come to the Academy for training throughout their career and write case studies, research papers, dissertations and best practices as part of their course assignments. We propose to make the portal accessible in near future to officers belonging to IPS and IFS, who work in close coordination with IAS officers in the field.

For the Knowledge Management Portal to meet its objectives, it is necessary that civil servants upload their case studies, research papers and best practices on the portal. In this regard, a word from your side would encourage IAS officers to come forward and ensure their active engagement with the Knowledge Management System.

Looking forward to your guidance.

*Regards,*

Yours sincerely,

*Upma Chawdhry*  
(Upma Chawdhry)

To

All Chief Secretaries to State Government

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