

Minutes of VC meeting held with Regional Transport Officers & Transport Service Providers under the Chairmanship of Director Transport, Sh. Priyatu Mandal IAS on 15.03.2016 at 02:30PM

At the outset Chairman welcomed all the Transport Service Provider present in the VC. After detailed deliberations with Transport Service Provider following decisions were arrived at:-

1. Seating Space

All TSPs present from various districts demanded that the seating space for filling up of forms and other misc works done by the TSP be given. The Chairman explained that there is already scarcity of space within the premises of RTOs, hence it would not be feasible to provide the space in the premises. However he assured that if any space is presently being used by the unauthorized agents, the same may be made available to the TSPs, subject to its suitability and availability.

2. Sale of Forms through TSPs.

TSPs were of the view that forms provided by HPDT for various services in the RTOs be given to TSPs for further sale/use by the applicants applying for transport services in the State to which the Chairman assured this shall be examined by the department. He assured that forms at RTO offices may be taken up immediately for sale through the TSPs. However, the same may not be immediately possible for the RLA offices as their forms are being published by various e-Governance societies at the District level – RLA offices shall be taken by at a later time.

3. Identity card and Stamps

The Chairman intimated to Transport Service Providers that HPDT has prepared I-Cards & stamps for all the TSPs and same will be distributed through concerned

RTOs by next week. He further added that every TSPs while depositing files in RTOs/RLAs shall affix his stamp on documents and also bear the I card regularly while working in the office of RTOs/RLAs.

4. Delivery Time

Transport Service provider present were of the view that the time schedule of various service which are required given under the Transport Service Provider Scheme is very tight it should be increased to which the Chairman directed all RTOs to hold meeting with Transport Service Providers in their offices and workout time limit for each service. RTOs shall send the proposal of extension of time limit to Directorate which will sympathetically be considered by the Department.

5. Display Boards in RTOs/RLAs

Transport Service Provider present demanded that the Scheme has not been advertised by the HPDT, neither the public nor the authorities especially the SDMs are not aware of the Scheme and they are not allowing Transport Service Provider to work in their premises. The Chairman assured that the HPDT shall give the wide publicity for this scheme through newspaper and Radio for information of general public. He further added HPDT shall also write to all the SDMs to recognize and co-operate the Transport Service Provider authorized by HPDT for the convenience of the general public.

Also the boards in all RTOs/RLAs shall be displayed detailing Scheme, Service charges for each transaction along with names of TSPs.

6. Separate Timing to Transport Service Provider in RTOs

TSPs present intimated that as there are always long queues in the offices and general public object as Transport Service Provider deposit many files simultaneously for various transactions. The TSPs demanded that a separate time be given by the offices for submission of case files. The Director said that HPDT will also explore the possibility for separate timing to be given to the TSPs .

7. Training to TSP

It was the view of the Transport Service Providers that no specific training related to Department activities has been provided to them and requested to the Chairman as HPDT has started many online activities to which they are not aware of the technologies and requested for training. The Chairman assured that the on-line and other training session in each district shall be organized by HPDT in next two months and schedule shall be shared with Transport Service Provider. This has also been decided that all the circular/instructions issued in respect of Transport Service Provider shall be uploaded in website of HPDT and will also be shared with TSPs through email.

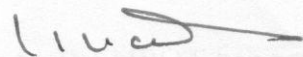
Meeting ended with vote of thanks to and from the chair.

Approved

**Director Transport
Himachal Pradesh**

Copy to:-

1. All Regional Transport Officer in Himachal Pradesh for information and necessary action.
2. All Registering & Licensing Authorities (SDMs) in Himachal Pradesh for information and necessary action.
3. The Assistant Commissioner (Transport) for necessary action.
4. All Transport Service Provider for information and necessary action.


**Additional Commissioner Transport
Himachal Pradesh**