No CT 4-8/2007-Service Provider/2013— 1057460 **Directorate of Transport** Himachal Pradesh Shimla

To

All the Regional Transport Officers in Himachal Pradesh

Dated Shimla the

Subject;

Transport Service Provider; display of services charges rates

Sir,

As your goodself is aware that Government of Himachal Pradesh, in order to provide various services to general public in the office of Registering & licensing authorities in Himachal Pradesh, has made a scheme called "Himachal Pradesh Transport Service Providers scheme 2013". Schedule-I of the scheme indicates the time limit and fees to be charged from client by the Transport service provider.

From the various complaints received by this department, it is clear that the scheme is not being implemented in letter & spirit and the various purposes of the scheme is defeated. All the RTOs were also directed to conduct a meeting of TSPs in order to resolve the various issues involved.

In order to implement the scheme more effective and transparent manner, it has been decided that the rates and time limit of the job as prescribed in scheduled -I of the scheme be displayed in a big board in all office of the RLAs/RTOs .The specimen is enclosed. Two boars, one each of Hindi & English be displayed at prominent location in your premises.

You are requested to prepare boards and display the rates/time period with in 15 days from the date of receipt of this letter and intimate the HQ alongwith photographs of boards and location.

Kindly view the matter seriously.

Yours faithfully,

Addl. Commissioner Transport

Himachal Pradesh