

Government of Himachal Pradesh Department of General Administration (Confidential & Cabinet)

NO.GAD-C-F(4)-2/2008-

Dated:Shimla-2, February, 2010

OFFICE ORDER

In pursuance of the decision taken in the COS meeting dated 24-10-2008 regarding fixing of time frame for disposal of applications/ requests for various services, the time frame for final disposal of the following received in the Department of General Administration at Government level is laid down as under:

Sr.No.	Type of Reference	Time frame
1.	(i) References where public interface is involved.	Within 3 days
	(ii) Complaints in writing or on e-mail.	
2.	References where Field Report or inquiry is required.	Within 15 days.

Secretary(GAD)to the Government of Himachal Pradesh Dated:Shimla-2, 25 February, 2010

Endst. NO.GAD-C-F(4)-2/2008-

Copy for information and necessary action to:

- Principal Secretary(AR)to the Government of H.P. w.r.t. letter No.PER(AR)A(4)-3/2008, dated 31.10.2009.
- Section Officer(GAD-A,B,C,D & E), H.P. Secretariat. 2.

Government of H.P.