From
The Addl. Chief Secretary (Finance) to the
Government of Himachal Pradesh

To
1. All the Administrative Secretaries(except Sr. No. 2) to the
   Government of Himachal Pradesh
2. The Additional Chief Secretaries(Personnel/Home/Forest) to the
   Government of Himachal Pradesh
3. All the Heads of Department,
   Himachal Pradesh.

Dated: Shimla-171002    24th July, 2019

Subject  Conduct of Nation-wide Pension Adalats in the State on Friday, 23rd August, 2019

Sir,

On the above cited subject, it is informed that Ministry of Personnel, Public Grievances and Pensions, Department of Pension & Pensioners Welfare, Lok Nayak Bhawan, Khan Market, New Delhi-110003 vide DO No. 1/12/2019-P & PW (G) dated 28th June, 2019(copy enclosed) has intimated that the Government of India has decided to conduct the Pension Adalats throughout country by each Ministry/Departments/ Organisation/ Field formation on Friday, August 23, 2019 with the objective that a day is dedicated to Pensioners as part of good governance and efforts made to minimise their grievances.

The main objective of the Pension Adalat would be prompt and quick redressal of pensioners’ grievances, within the framework of extant policy guidelines. For effective on spot redressal of grievances, departments should examine the cases in advance and only such cases are taken up which falls within the four walls of extant pension policy/Guidelines and the cases to be taken up in the Pension Adalats be shortlisted at the earliest. The Pension Adalats will be conducted in the presence of all concerned stakeholders viz officer in charge of pay fixation & pension processing of the concerned department/office, senior officers of the Banks/Treasuries and representatives of AG (A&E), HP.

In view of above, it has been decided by the Government that all the Head of Departments shall conduct the Pension Adalats on 23rd August, 2019 to
redress the grievances of pensioners in respective departments in the presence of stakeholders and pensioners. In respect of grievances related to the AIS Pensioners, the Pension Adalat will be conducted at the level of Administrative Department by the concerned Administrative Secretary to the department of the Personnel/Home/Forest (not below the rank of Joint Secretary) with the all the concerned stake holders as mentioned in Para-2 above.

In this regard a statement of Pension Adalat is required to be sent to the Government of India on prescribed ‘Proforma’ as annexed at Annexure "A". Hence, it may be strictly ensured that requisite information on prescribed ‘Proforma’ is furnished to this department immediately after holding the Pension Adalat.

A notice in advance, intimating the time and venue of the Pension Adalat being conducted, may be sent to those pensioners whose grievances are to be taken up in the Pension Adalat, so that such pensioners or their representative may be present to plead their cases.

In addition to above, you are also requested to intimate the complete details of the cases which could not be settled in the Pension Adalat alongwith reasons thereof.

This may be given ‘Top Priority’.

Yours faithfully,

(Anil Kumar Khachi)
Additional Chief Secretary (Finance) to the Government of Himachal Pradesh.


Copy forwarded for information and necessary action to:

1. The Principal Accountant General, Himachal Pradesh, Shimla.
2. The Accountant General (A&E), Himachal Pradesh, Shimla.
3. The Director, Treasuries, Accounts & Lotteries, Himachal Pradesh, Shimla.

(Anil Kumar Khachi)
Additional Chief Secretary (Finance) to the Government of Himachal Pradesh.
June 28, 2019

Dear Chief Secretary/Administrator,

Department of Pension & Pensioners' Welfare on 18th September, 2018 conducted Pension Adalats across Ministries throughout the country with the objective that a day is dedicated to the Pensioners as part of good governance and efforts made to minimise their grievances, as suggested by the Departmental Parliamentary Standing Committee, for this Ministry.

2. It has been decided by the Government that as part of its 100-day impactful initiatives, nation-wide Pension Adalats be conducted by each Ministry/Department/Organisation/Field formation on Friday, August 23, 2019. Wide publicity should be given to Pension Adalat/s of your State/UT and cases for the Adalats should be shortlisted latest by July 15, 2019.

3. The main objective of these Adalats would be prompt and quick redressal of pensioners' grievances, within the framework of extant policy guidelines. While holding these Adalats, please ensure the presence of all concerned stakenolders across the table, viz, officials in charge of pay fixation & pension processing, officials of the Principal AG (A&E), PPO issuing division, Pay & Accounts Office as well as senior officials of the concerned Banks/Treasury. A notice in advance intimating the time and venue of the Adalat, should also be sent to the pensioner so that he or his representative can be present to plead his case.

4. For effective on-the-spot redressal, it is imperative that the Departments should in advance examine the cases and make preparations for the Adalats. However, only those grievances are to be taken up which fail within the four walls of extant pension policy/guidelines.

5. A single nodal officer may be nominated by you who will coordinate both within your State/UT and will also intimate Department of Pension & Pensioners' Welfare the status and number of cases being taken up in the Pension Adalat/s by your State and also intimate the outcome of the Adalats organised by your Ministry/Department/Organisation in the prescribed proforma (copy enclosed). It is also requested that the name of nodal officer nominated by you may be intimated to this Department latest by July 15, 2019.

6. I hope that through cooperation and involvement of your State/UT in this exercise, we would be able to redress the grievances of pensioners to a large extent. This may please be treated as MOST URGENT.

With Regards,
Yours sincerely,

(K. V. Eapen)

Chief Secretary/ Administrator of all States/UTs
### Proforma

**Statement of Pension Adalats**

<table>
<thead>
<tr>
<th>S.No.</th>
<th>Total cases taken up during Pension Adalats</th>
<th>No. of cases resolved during Adalats</th>
<th>No. of Cases Pending</th>
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**Cases of All India Services Pensioners**

<table>
<thead>
<tr>
<th>S.No.</th>
<th>Name of Petitioner</th>
<th>Grievance Reg. No.</th>
<th>Gist of Grievance</th>
<th>Outcome of Grievance in Pension Adalat</th>
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**Cases other than All India Services Pensioners**

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