

DIRECTOR, HEALTH & FAMILY WELFARE,

HIMACHAL PRADESH

Office: BlockNo.6, SDA Commercial Complex, Kasumpti, Shimla-171009, India

Phone: 0177-2621424, 2621476 Fax: 0177-2622307

Website: <http://www.hphealth.nic.in>, <https://www.hptenders.gov.in>

Email: ddhsproc@gmail.com

**E-TENDER FOR PROVIDING DIAGNOSTIC/LABORATORY SERVICES IN H.P. GOVT.
HEALTH INSTITUTIONS**

(Period of Rate Contract: Three years)

DIRECTOR, HEALTH & FAMILY WELFARE,

HIMACHAL PRADESH

Office: BlockNo.6, SDA Commercial Complex, Kasumpti, Shimla-171009,India

Phone: 0177-2621424, 2621476 Fax: 0177-2622307

Website:<https://www.hphealth.nic.in> , <https://www.hptenders.gov.in>

Email: dirhealthdhs@gmail.com, ddhsproc@gmail.com

Tender Ref. No. - HFW- H(III)G(7)32/13(Outsourcing of Labs &FDI)-2018 Date 07.12.2018

NOTICE INVITING TENDER

The Director Health Services, Himachal Pradesh invites E-tenders for and on behalf of Government of Himachal Pradesh from qualified bidders for providing Laboratory Services in H.P Government Health Institutions. The detailed tender document can be viewed and downloaded from website: <https://www.hptenders.gov.in>, <https://www.hphealth.nic.in> from 07.12.2018 to 29.12.2018 up to 2:00 PM. The Last date and time for submission & uploading of filled in tender documents is 29.12.2018 up to 02:30 PM. The Tender will be opened on 29.12.2018 at 3:00 PM. All subsequent corrigendum, modifications and clarifications in respect of this tender will be published only on aforesaid websites only. The bidders are advised to visit the aforesaid website regularly. The undersigned reserves the right to reject any or all the tender offers without assigning any reason.

Director Health services
Himachal Pradesh

DIRECTOR, HEALTH & FAMILY WELFARE,

HIMACHAL PRADESH

Office: BlockNo.6, SDACommercialComplex, Kasumpti, Shimla-171009, India

Phone: 0177-2621424, 2621476 Fax: 0177-2622307

Website:<https://www.hphealth.nic.in>, <https://www.hptenders.gov.in>

Email: dirhealthdhs@gmail.com, ddhsproc@gmail.com

TenderRef.No.HFW-H(III)G(7)32/13(OutsourcingofLabs&FDI)-2018 Date: 07.12.2018

E-TENDERING SCHEDULE FOR PROVIDING DIAGNOSTIC/LABORATORY SERVICES IN
H.P.GOV.T.HEALTH INSTITUTIONS:-

Date & Time of on-line publication :	07.12.2018
Period for Downloading of e-tender document :	07. 12.2018 to 29.12.2018 up to 2:00 PM.
Last date and time for submission of cost of tender document, Earnest Money Deposit.	29.12.2018 up to 02:30 PM. Directorate of Health & Family Welfare, Swasthya Sadan, Kasumpti, Block No. 6, SDA Complex, Shimla, H.P. 171009
Date & time for Pre-bid meeting :	13.12. 2018, 11:00 AM
Place of Pre-Bid Meeting :	Directorate of Health & Family Welfare, Swasthya Sadan, Block No. 6, SDA Complex, Kasumpti, Shimla, H.P.
Date & Time for opening of Technical Bid: Financial bid for technically qualified bidder will be opened for which date will be	29.12.2018 at 3:00 PM. Venue: Directorate of Health & Family Welfare,

notified after evaluation of the technical bid.	Swasthya Sadan, Kasumpti, Block No. 6, SDA Complex, Shimla, H.P. 171009
Cost of the tender document :	Rs. 2000/- (Demand Draft issued by scheduled bank in favour of Director Health Services Himachal Pradesh payable at Shimla {Non Refundable})
Earnest Money Deposit (EMD) :	Rs. 20,00,000/- (Rupees Twenty Lacs only) in the shape of demand draft issued by scheduled bank in favour of Director, Health Services, Himachal Pradesh payable at Shimla
<p>i) Tenderer shall ensure that the envelope containing Cost of tender document & Earnest Money Deposit are dropped in the tender box placed in the Procurement Cell in the office of Directorate of Health & Family Welfare, Block No. 6, SDA Complex, Swasthya Sadan, Shimla-171009 on or before the last date and time indicated above.</p> <p>ii) If the date fixed for the opening of tender is declared a holiday, the tender shall be opened on the next working day at the same time as fixed for the original date for this purpose.</p>	

Abbreviations

- (i) "T E Document" means Tender Enquiry Document
- (ii) NIT- Notice Inviting Tenders
- (iii) BOQ –Bill Of Quantity
- (iv) CMO –Chief Medical Officer
- (v) DHS – Director Health Services, Himachal Pradesh
- (vi) MS – Medical Superintendent
- (vii) EMD –Earnest Money Deposit
- (viii) NABL- National Accreditation Board for Testing and Calibration Laboratories.
- (ix) WHO – World Health Organization.
- (x) GST – Goods and Services Tax
- (xi) PAN – Permanent Account Number
- (xii) RKS – Rogi Kalyan Smiti
- (xiii) BG - Bank Guarantee
- (xiv) F.O.R- Free on Rail
- (xv) H.P – Himachal Pradesh
- (xvi) Govt. – means Government of Himachal Pradesh.
- (xvii) CEA-Clinical Establishment Act
- (xviii) PHI-Public Health Institution

TERMS AND CONDITIONS FOR PARTICIPATION IN E-TENDER FOR PROVIDING DIAGNOSTIC/LABORATORY SERVICES IN H.P.GOVERNMENT HEALTH INSTITUTIONS

Director, Health & Family Welfare, Himachal Pradesh, Shimla-171009 invites e-tenders on behalf of H.P. Govt. for the Rate Contract of providing Diagnostic/Laboratory Services in H.P. Government Health Institutions as per list as **Annexure –“A”** uploaded herewith. The running rate contract will be governed by the conditions laid down in the tender document. The tender document and other instructions can be downloaded or viewed from the portal <https://hptenders.gov.in>, <https://www.hphealth.nic.in> . Cost of tender document (non refundable) and Earnest Money Deposit as mentioned in the tender forms shall have to be deposited in the shape of Demand Draft favoring Director, Health & Family Welfare, Himachal Pradesh, Shimla-171009 payable at Shimla before the last date and time of submission of tender and proof thereof should be uploaded in Technical Bid of the tender document. Cost of tender document and Earnest Money Deposit in the shape of demand draft issued by scheduled bank should be submitted in the envelope and should be dropped in the tender box before the last date and time of submission of tender.

A. Instructions for E bidding

1. The bidders should register on website <https://hptenders.gov.in> & obtain User-ID and Password before tendering. In case of any problem; you may contact office of Deputy Director (Procurement), Health & Family Welfare, on Phone No.0177-2621424, 2621476, State Programme officer (Free Diagnosis) 9418060150.
2. Entire tender process will be carried out on line through above mentioned website. Bidders are advised to procure E-Token / Digital Signing Certificate from suitable vendors or from any authorized agency.
3. Before submission of online bids, bidders must ensure that scanned copies of all necessary documents shall have been uploaded with the bid.
4. Bidders are advised to check/see website <https://hptenders.gov.in> regularly to check for any amendment/corrigendum in the tender document. All subsequent notifications/amendments/notices shall be published only on the aforesaid website only.
5. The bids shall be opened on the date and time mentioned in the Tender Notice in the presence of bidders who opt to be present.
6. Firms intending to participate in the rate contract should first ensure that they fulfill all the eligibility criteria as prescribed under the terms and conditions; otherwise the tenders will be summarily rejected.
7. The entire requisite infrastructure for online reporting of test/investigation results has to be provided by the bidder. The approved Supplier shall have to comply with the requirement of online system.

8. The Director, Health & Family Welfare, H.P. reserve the right to waive minor infirmity in a Bid. The decision of the Director, Health & Family Welfare, H.P in this regard shall be final and binding on the bidders.
9. It is mandatory upon the bidders to drop demand drafts towards Cost of tender document and Earnest Money Deposit in a envelop duly superscripted "Tender for Providing Diagnostic/Laboratory Services to be opened on 29.12.2018 at 03.00 PM" and marking complete postal address with mobile no. of the bidder on the right hand corner of the envelope in the tender box placed in procurement Cell of the department on or before last date and time for submission of the bid.
10. It is mandatory upon the bidders to drop demand drafts towards Cost of tender document and Earnest Money Deposit in a envelop duly superscripted "Tender for Providing Diagnostic/Laboratory Services to be opened on 29.12.2018 at 03.00 PM " and marking complete postal address with mobile no. of the bidder on the right hand corner of the envelope in the tender box placed in procurement Cell of the department on or before last date and time for submission of the bid.
11. Bidders are requested to complete the process of online bid submission well before the closing date and time for bid uploading, in order to safe guard their own interest. It will be the sole responsibility of the tenderer to scan and upload clear and legible documents for assessment failing which the tender will be liable for rejection. In case date for opening of tender is declared a holiday, the tenders shall be opened on the next working day at the same time as fixed for the original date for this purpose.
The Director, Health & Family Welfare , H.P reserves the right to accept or reject any or all tenders in part or whole without assigning any reason, what so ever. The bid should be complete with all document duly signed by authorized person.
12. At any time prior to the date of submission of the Bid, Tender Inviting Authority may either on its own initiative or in response to a clarification requested by a prospective Bidder, may modify any of the conditions in the Tender documents by issuing an amendment in writing. Such amendments will be binding on the bidders. Tenders sent through email/Fax shall be out rightly rejected.

c. ELIGIBILITY CRITERIA FOR PARTICIPATION IN THE E-TENDER

- i. The bidder should have at least Three National Accreditation Board for Testing and Calibration (NABL) accredited Laboratories providing Diagnostic/Laboratory Test reports anywhere in India during last three continuous years. The bidder should upload NABL certificates issued in respect of aforesaid three Laboratories along with their complete postal addresses, Phone No. & email address.
- ii. Bidder shall have a minimum turnover of Rs. 2 Crore per annum in last three financial years for the financial year 2015-16, 2016-17 & 2017-18. The certificate should be certified by Chartered Accountant based on Balance sheet and Profit & Loss Account. The bidders are advised not to upload any other document in this respect other than certificate issued by Chartered Accountant.

- iii. Copy of Income Tax Return of the bidder for Last Three Financial Years i.e. 2015-16, 2016-17 & 2017-18.
- iv. Power of Attorney in favor of Signatory to tender documents
- v. Copy of certificate of registration under GST.
- vi. Copy of Permanent Account Number (PAN) of the Company/firm etc.
- vii. Declaration from the bidder in the format as per "**Annexure-G**" to the effect that the firm has neither been declared as defaulter or blacklisted by any competent authority of a Govt. of India or Govt. of any State.

D. Inspection of Site & infrastructure

- i. The interested bidder may inspect the respective Public Health Institutions, where the services are to be rendered, during all the working days till last date of submission of tender.
- ii. The Director Health Services, H.P. shall not be liable for any expenditure incurred in such inspection or in the preparation of the bids.

E. Earnest Money Deposit

- i. Bidder shall deposit Earnest Money Deposit (EMD) of Rs. 20 lacs in the shape of Demand Draft in favour of Director Health Services, H.P. payable at Shimla.
- ii. It may be noted that no tendering entity is exempt from deposit of EMD. Bids submitted without EMD shall be rejected straight away.
- iii. The EMD of unsuccessful bidder shall be returned to them without any interest. The EMD of the Successful Bidder will be adjusted without any interest against the Performance Security as per the terms of contract.
- iv. EMD of a bidder shall be forfeited without prejudice to other rights of the Director Health Services, H.P. if the bidder withdraws or amends its tender or impair or derogates from the tender in any respect within the period of validity of its tender or if it comes to notice that the information/documents furnished in its tender is incorrect, false, misleading or forged.
- v. In addition to the aforesaid grounds, the successful bidders EMD will also be forfeited without prejudice to the other rights of Director Health Services, H.P., if it fails to furnish the required performance security within the specified period of 30 days from the issue of award letter.

F. Preparation of Tender

The bids shall be uploaded in two separate parts i.e. Technical & Financial Bid:-

TECHNICAL BID shall be uploaded along with following documents: -

- 1) Scanned copy of "**Annexure-E**" duly signed stamped .
- 2) Bank drafts regarding payment towards cost of tender amounting to Rs. 2000/- and Earnest Money Deposit amounting to Rs.20 Lacs in favour of Director, Health & Family Welfare, H.P payable at Shimla.
- 3) Profile of the bidder as per "**Annexure-D**".
- 4) Power of Attorney in favor of Signatory to tender documents.
- 5) The bidder shall have at least Three National Accreditation Board for Testing and Calibration Laboratories (NABL) accredited Laboratories facilities providing Diagnostic/Laboratory Tests anywhere in India and upload proof thereof.

- 6) Scanned copy of turnover certificate issued by Chartered Accountant should be uploaded.
- 7) Scanned Income Tax Return of the bidder for Last Three Financial Years i.e. 2015-16, 2016-17 & 2017-18.
- 8) Power of Attorney in favor of Signatory to tender documents.
- 9) Scanned document authorizing usage of Digital signature of authorized person uploading the tender.
- 10) Scanned GST registration certificate.
- 11) Experience Certificate from user agency in original regarding satisfactory completion of assignments as per **Annexure-“C”**
- 12) A declaration from the bidder in the format as per **“Annexure-G”** to the effect that the firm has neither been declared as defaulter or blacklisted by any competent authority of a Govt. of India or Govt. of any State.
FINANCIAL BID: It shall contain financial bid / BOQ uploaded in.xls format which will be available for bidders on website <https://hptenders.gov.in> .The financial bid / BOQ will not be accepted in physical form. The format for reference purpose is enclosed as **“Annexure-B”**. Prices quoted shall be inclusive of all the Taxes and levies.

G. Tender Validity Period

The tender shall remain valid for **36 Calendar Months** from the date of signing of Contract and the price quoted shall remain same for entire duration of the contract period. The contract can be extended based on performance and mutual consent up to 5 years.

H. Opening of Tender

The Technical Bid will be opened at the time & date specified in the schedule. The bidder may attend the bid if they so desire.

I. Right to Visit Existing Laboratories of the Bidders

Tender Inviting Authority reserves the right to visit existing Labs of the bidders.

J. Scrutiny of Tender

- i. The tenders shall be scrutinized by a committee appointed by the Tender Inviting Authority to determine whether they are complete and meet the essential requirements, conditions and whether the bidder is eligible and qualified as per criteria laid down in the Tender Enquiry documents.
- ii. The bids which do not meet the essential requirements shall be treated as non-responsive and ignored. The decision of the Director Health Services, H.P. as to whether the bidder is eligible and qualified or not and whether the bid is responsive or not shall be final and binding.
 Financial Bids of only those bidders, who qualify in technical bid shall be considered and opened.

K. Infirmary/Non-Infirmary

The Director Health Services, H.P. may waive minor infirmity and or non-conformity in a tender, provided it did not constitute any material deviation. The decision of

the Director Health Services, H.P. in this matter shall be final and bindings on the bidders.

L. Bid Clarification

Where ever necessary, Director Health Services, H.P. may ask for clarification from the tenderer, seeking response by a specified date. If no, response is received by the specified date, Director Health Services, H.P. shall evaluate the offer as per available information.

M. Job Description

- i. The Service Provider shall be responsible for Operation & Maintenance (O&M) of Basic and Advance Laboratory Testing Facility at selected Public Health Institutions (PHIs) as per "**Annexure-A**" on 24x7x365 days basis known as "HUB" along with establishment of sample collections centers known as "SPOKE" at all the notified Primary Health Centers /Community Health Centers /Civil Hospitals in Himachal Pradesh.
- ii. Service Provider shall also be responsible either for establishing SPOKE or HUB at all the Public Health Institutions to be notified in future by Govt. of H.P.
- iii. HUBs shall act as a centre of excellence functioning for 24x7x365 days without any break except during 09:00 A.M. to 11:30 A.M. during which samples shall be collected by the staff posted at HUBs for investigation in their own Lab (In House Lab).
- iv. The HUB's shall also receive samples from nearby SPOKEs. Sample collection at SPOKEs shall function from 9.30 A.M to 11.00 AM. Results of investigation shall be handed over to the In-charge of PHIs from where sample was collected in the form of soft copy. Hard copy of investigations result shall be provided to all the patients within stipulated time frame through concerned Health Authority at no extra cost.
- v. All the reports shall be signed by qualified Specialist/Doctor as per Clinical Establishment Act-2010.
- vi. The result of required investigations shall be reported on Integrated Disease Surveillance Programme/Integrated Health Information Platform Portal as per requirement of program on daily basis. Rules and regulation amended from time to time shall be complied with in this regards.
- vii. All the Labs and Collection centers shall to be made fully functional within 3 months from the date of signing of contract.
- viii. Quality control measures Internal as well as External shall be followed as per standard protocol for diagnostics laboratories and it shall be sole responsibility of service provider.
- ix. Process for NABL accreditation of all the Labs shall be started immediately after lab is made functional. All the laboratories shall be NABL ACCRIDITED by the end of 2 years from the date of signing of contract.
- x. Payment to Service Provider shall be released on receipt of claim which shall be verified by the concerned Medical Officer In charge /Medical Superintendent/ Chief Medical Officer on monthly basis.

- xi. The Service Provider shall be allotted a required space for establishing Laboratory facility and collection center at Public Health Institutions as per mutual consent of both the Health Authorities and Service Provider.
- xii. Service Provider shall have to make complete arrangement right from initial civil work to procurement of equipments, consumables and reagent kits.
- xiii. Day to day maintenance of Lab area including security, maintenance of hygiene and cleanliness shall be responsibility of Service Provider.
- xiv. Ownership status of all the movable assets created from the investments made by the Service Provider shall remain with the services provider.
- xv. Water, Electricity, routine maintenance as well as initial Civil Work as per requirement, for providing Laboratory Services shall be responsibility of Service Provider.
- xvi. Compliance of Bio-Medical Waste (Management and Handling) Rule 2016 and other prevailing rules & regulations including Clinical Establishment Act -2010 and all other applicable labour laws, rules & regulations amended from time to time shall be responsibility of Service Provider.
- xvii. The Service Provider shall ensure IT enabled work station at Hospital premises at its own cost for smooth functioning of Diagnostic laboratories along with dash board facility at Block, District and State Headquarter for providing required information on daily basis.
- xviii. The Provision of adequate Human Resources including Specialist Doctor, Micro-Biologist, Lab-Technicians and other staff shall be sole responsibility of the service provider, so as to make the Laboratories functional for 24x7x365 days at all the identified Hubs (as per "Annexure-A") and sample collection happens at all the spokes (up to PHC/CHC level) during normal working hours.
- xix. The engagement of qualified Human Resource shall be sole responsibility of the Service Provider and will not constitute Master Servant Relationship with Health Authorities in any manner.

N. Selection of Bidder: -

- i. The selection of L1 bidder shall be on discount offered in percentage on the rates notified by RKS of IGMC Vide No. RKS (MS)-Smiti-User Charges-528-37 Dated 19.05.2017 (Copy uploaded) for Diagnostic Laboratory Investigation of identified 53 tests as per "**Annexure-B**" or increase in the aforesaid notified rates. In case increase is offered in aforesaid RKS rates, L1 bidder shall be selected on the basis of least percentage increase in RKS notified rates for these 53 diagnostic laboratory Investigations.
- ii. For rest of the advanced Laboratory Investigations other than identified 53 investigations/tests, IGMC- RKS rates shall be applicable as per **Annexure "I"**.
- iii. In case of Investigations/Tests, not available in RKS rate list, minimum discount of 40% on prevailing rates of CGHS (Non NABL) rates for CHANDIGARH REGION shall be provided. (Rates shall be freezed as per above mentioned notifications

no. AD/CGHS/CHD/EPHDC/E-tendering/2014/6527A dated 17.11.2014 copy uploaded as **Annexure "K"**).

O. Signing of Contract

The Director Health Services, H.P. shall issue the notice of contract award to the successful bidder. Successful bidder shall have to sign and submit the contract unconditionally within 15 days of receipt of such communication. Performance Security shall be deposited before the contract is signed.

P. Modification to Contract

Entire tender document shall be part of contract and all the terms and conditions of tender shall be binding on both the parties.

Q. Performance Security

- i. The successful bidder shall furnish a performance security in the shape of Demand Draft/Bank Guarantee issued by a Nationalized Bank in favor of Director Health Services, H.P. for an amount of 50 Lacs. The Bank guarantee shall be as per Performa **Annexure-“ F ”** within 15 days of receiving of Notice of Award of Contract, failing which the EMD will be forfeited and contract shall be cancelled.
- ii. If the terms of contract are violated then also the performance security shall be forfeited wholly or partly, as decided by Director Health Services H.P.
- iii. The Director Health Services, H.P. shall release the performance security without any interest to the Service Provider on successful completion of contractual obligations.

R. Compliance of Minimum Wages Act & other Statutory Requirement

- i. The bidder shall comply with all the provisions of minimum wages act and other applicable labour laws during execution of project i.e. providing Laboratory Services in H.P. The bidder shall also comply with all other statutory provisions including provisions regarding Medical Education Qualifications, Eligibility criteria, Human Resources for providing Lab services. Bio-medical Waste Management, Bio-safety, Occupational and Environmental Safety etc. which shall be responsibility of the Service Provider.
- ii. Legal Liability to the extent of reporting of Lab Tests for each reported case extends to the Service Provider.
- iii. The Service Provider shall maintain confidentiality of medical record and shall make adequate arrangement cyber security.
- iv. The Service Provider shall display list of employees working in a particular Hub as well as Spokes along with Qualifications and Registration with appropriate Council.
- v. Service Provider shall not charge any sum on account of the materials & consumables issued/supplied to the patients during investigation of identified 53 investigations.

- vi. Rates of all the investigations will be displayed at conspicuous place and these rates shall be inclusive of all the applicable taxes what so ever.

S. Income Tax deduction at source: -

Income tax deduction at source shall be made at the prescribed rates from the approved service provider from monthly bill.

Periodicity of payment:-

Service Provider shall retain copy of prescription slip/Investigation Form duly signed by the authorized Medical Officer for claiming payment. The payment shall be made on monthly basis through electronic mode of money transfer for Bills raised by the Service Provider.

T. Damages for mishaps /injury:

The Director, Health Services, Himachal Pradesh shall not be responsible for damages of any kind or for any mishaps/injury/accident caused to any personnel/property of the bidder while performing duty in the Department of Health Services Himachal Pradesh. All liability, legal or monetary, arising in that eventuality shall be borne by Service Provider.

U. Indemnity :

Director, Health Services, H.P shall remain all the times fully indemnified and Service Provider shall keep every concerned authority indemnified against any test result done by the Service Provider. No suit, prosecutions or any legal proceedings shall lie against the Director, Health Services/ Health Authorities or any other officer/official of the State Govt. for any loss caused by the Service Provider during and after investigations i.e. done in good faith or intended to be done in pursuance of obligation of tender.

V. Termination of contract:

The Director Health Services Himachal Pradesh may terminate the contract if the successful bidder withdraws its tender after its acceptance or fails to submit the required performance security for the contract and or fails to fulfill any other contractual obligations. In that event, the Director Health Services Himachal Pradesh will have the right to engage/hire the Lab Services from the next eligible bidder and the extra expenditure on this account shall be recovered from the defaulter. Performance security deposited by the defaulter shall be forfeited by the Director Health services Himachal Pradesh.

X. Arbitration:

a) If dispute or difference of any kind shall arise between the Director Health Services Himachal Pradesh and the Service Provider in connection with or relating to the contract, the parties shall make every effort to resolve the same amicably mutual consultations.

b) If the parties fail to resolve their dispute or difference by such mutual consultations within thirty days of commencement of consultations, then either the Director Health Services, Himachal Pradesh or the Service Provider may give notice to the other party of its intention to commence arbitration, as hereinafter provided. In case of any dispute, the same will be referred to an Arbitrator to be appointed by the Additional Chief Secretary (Health)/Principal Secretary (Health) to the Govt. of Himachal Pradesh, Shimla whose decision shall be final and binding on both the parties. Subject as aforesaid, the provision of the Arbitration of Conciliation Act, 1996 shall apply to all proceeding of this Act. The award of the provision that the Additional Chief Secretary(Health)/ Principal Secretary (Health) to the Govt. of Himachal Pradesh, Shimla shall give reasoned award in case the amount of claim in reference exceeds Rupees One lacs.

c). Work under the contract shall, notwithstanding the existence of any such dispute or difference continue during arbitration proceeding and no payment due or payable by the Director health Services shall be withheld on account of such proceedings unless such payment are the direct subject of the arbitration.

d). Reference to payments are the direct subject of the arbitration.

e). Venue of Arbitration: The venue of arbitration shall be Shimla, H.P. only.

Y. Applicable Law and Jurisdiction of Court

The contract shall be governed by and interpreted in accordance with the laws of India for the time being in force. The Court located at Shimla shall have jurisdiction to decide any dispute arising out of in respect of the contract. It is specially agreed that no other Court shall have jurisdiction in the matter.

Z. Other Terms & Conditions.

i). The Diagnostic Laboratory Services shall be awarded for initial period of 3 years and the service provider shall be obliged to establish, manage and operate

the Diagnostic Laboratory Services in accordance with the provisions of Contract Agreement and terms and conditions therein. Contract can be cancelled at any time after providing an opportunity of being heard by Director Health Services in case the Service Provider does not follow the rules, regulations and terms and condition of the contract.

ii). **New Installation & continuation:** The service provider shall commission the Laboratory facility within 120 days of the signing of the contract by both the parties.

iii). The Health Department shall provide the required space, for establishing the Lab Services. A Possession Certificate in plain paper shall be issued while handing over the identified space. The Service Provider shall make arrangements for the proper seating space, waiting area for the patients outside the Lab along with proper potable water arrangement.

iv) The vendor shall arrange for proper power back up, for all the machineries installed in the Lab so as to ensure the Laboratory Services running round the clock without any break up due to power failure.

v) The Vendor shall provide proper & qualified manpower in all the Labs with at least one Medical Doctor with minimum qualification of MBBS degree.

vi). The Labs so established under the contract in identified Hospitals are subjected to INQUAS and EQUAS regularly. For this, a proper quality assurance committee constituted for the purpose under the chairmanship of In-charge of Hospital will be authorized for regular sample check to ensure the proper quality of the tests conducted by the said Lab.

vii) The Laboratory must be registered for External quality assurance with the department of Clinical Biochemistry, CMC Vellore and EQUAS (External Quality) shall be followed as per norms of CMC Vellore. Reports must be submitted to the concerned Health Authorities at least once in six month.

viii) For INQAS (Internal Quality), daily test samples shall be tested and reports shared with concerned Health Authorities.

ix) The Health Authorities shall constitute a Quality Assurance Committee under the Chairmanship of Chief Medical Officer/ Medical Superintendent/ Block Medical Officer/ Medical Officer In-charge as the case may be, which shall be fully empowered to have the regular inspections of the Lab and fully authorized to

recommend any action in case of any deviations in functioning of the Lab as per the contract agreement.

x) In case of wrong reporting and variance in readings of tests reports, the above said committee is authorized to impose penalty on the Lab @ of 10% of total bill for that particular week in the first instance and 20% in the second instance. If this irregularity is repeated again, the contract can be terminated of the said Lab by the appropriate authority i.e. Director Health Services on the recommendation of above mentioned Quality Assurance Committee.

xi). All the pre-requisites such as civil, electrical, air-conditioning, computer, power back up or any other change in the site for installation of machine will be executed by the service provider at its own cost, with due permission of the Authority. The Director Health Services will not be responsible for any loss/damage to the machine/property due to natural hazard and licensee will take adequate insurance cover at his own risk & liability for all damages arising out due to any unprecedented reasons. The service provider shall provide round the clock security services for the Laboratory testing facility at its own cost for the entire period of contract. The contract and terms thereof shall be governed by indemnification clause.

xii). All expenses on account of man power, electricity, water and other maintenance of premises and the machine including Security or any other expenses incurred in the day to day running of the machine shall be borne by the Service Provider.

xiii) Retention of Investigation Report for MLC cases or otherwise shall be the responsibility of the authority and the service provider shall handover the softcopy of the report to the authority as per agreement. Legal responsibility of correct reporting shall lie with the service provider.

xiv) Service Provider shall ensure best quality of tests and protocols and shall submit a half yearly report of clinical audit done by a third party or as nominated by the Health authority. SOP shall be shared with the CMO/Sr. MS/MS/SMO concerned.

xv) Annual review of performance and observance of terms & conditions including quality of tests shall be carried out by a committee headed by CMO. The report of this annual review shall form the basis for extension of the contract annually within the contract period.

xvi). The Service provider would be allowed to use the machine for outside (Non-referred) patients at prevailing market rates.

xvii). The service provider will have to maintain an uptime of 90% with maximum 5 days of downtime at a stretch. In case the service provider fails to do so, the provider shall pay a sum equivalent to cost per Laboratory tests multiplied by total number of Laboratory test done per day during the given month, for each day of shutdown beyond 5 days. If shut down extends beyond 15 days at any Hub or Spoke due to technical and/ or administrative reasons on the part of service provider, the contract may be cancelled. Service Provider shall make alternative arrangement for provision of Laboratory services at no extra cost during mechanical break-down.

xviii) The Chief Medical Officer of the concerned district shall identify all the spokes which shall be associated with particular HUB taking care that no spoke is left out.

xix). Health authority shall make payment to the service provider for its services on monthly basis through ECS for all invoice raised for the previous month. The Authority shall not pay the service provider any charges for any repeat test resulting out of errors.

xx).The following records shall be maintained on a daily basis by the service provider.

a). Daily patients register including outside as well as for patients referred from PHCs to be separately maintained (i.e. Hub Patient/Spoke Patient/ Outside or Non-referred Patient).

b). Log book for record of any breakdown/shut down of the machine/facility.

xxi) The service provider shall not sell or transfer any proprietary right or entrust to any other third party for running the Laboratory test facility. The service provider may however refer the test to another center in case of break down/ shut down ensuring other conditions pertaining such as services, reports, records, patient transport and safety of process and procedures on the referred center.

xxii). The Service Provider shall take a third party insurance policy to cover the patients referred by the Public Health Institutions for investigations against any mishap during Laboratory tests and of consequences arising due to reporting error. Conforming to the provision of the consumer protection act shall be the sole and absolute responsibility /liability of the service provider.

xxiii). After closure of the contract agreement between the service provider and Director Health Services, the service provider shall vacate the space occupied, if provided by the authority, within a period of 30 days.

xxiv). Electricity, water , medical gases and all other required amenities including waiting area for patient & patient attendant shall be the role and absolute responsibility/liability of the service provider.

xxv). The service provider shall provide a resuscitation room with crash cart for providing lifesaving support if required by patients within the Laboratory test facility.

xxvi). The Service Provider shall arrange for appropriate and adequate signage and IEC (Information education-communication) activities related to Laboratory.

xxvii).The provider shall abide by all the guidelines issued by the Authority and statutory bodies. In case of violation the contract could be terminated after providing an opportunity of being heard, at one month's notice. Dispute resolution shall be as per arbitration clause given in the contract.

xxviii).The service provider shall be responsible for storage report of all Laboratory tests done by the service provider for period of 5 years. In case of change of service provider for any reason, the stored data and images must be transferred to the new provider for continuation of storage.

xxix) The service provider shall provide soft copy & hard copy of reports to the Public Health Institutions & Patients respectively, free of cost.

xxv) In case of revision of RKS IGMC rates during the contractual period, no increase in rates shall be allowed to the Service Provider. The Service Provider shall have to provide Diagnostic /Laboratory services on the approved rates.

Annexure-A**Detailed Location of Public Health Institutions (Hub-“Centre of Excellence”) for providing Diagnostic Laboratory Services 24x7x365 Days**

Sr. No.	Name of the Public Health Institution	Location
Bilaspur		
1.	RH Bilaspur	Bilaspur
2.	CH Ghumarwin	Ghumarwin
Chamba		
3.	JLN GMC	Chamba
4.	CH	Dalhousie
5.	CH	Tissa
6.	CH	Bharmour
7.	CH	Pangi
Hamirpur		
8.	Dr. RKGMC	Hamirpur
9.	CH	Barsar
10.	CH	Nadaun
Kangra		
11.	Dr. RPGMC	Tanda
12.	ZH	Dharamshala
13.	CH	Palampur
14.	CH	Bajjnath
15.	CH	Jaisinpur
16.	CH	Thural
17.	CH	Nurpur
18.	CH	Dehra
Kinnaur		
19.	RH	Reckong Peo
Kullu		
20.	RH	Kullu
21.	CH	Manali
22.	CH	Ani
Lahaul & Spiti		

23.	RH	Keylong
Mandi		
24.	LBSGMC	Ner Chowk
25.	ZH	Mandi
26.	CH	Karsog
27.	CH	Joginder Nagar
28.	CH	Sarkaghat
29.	CH	Sunder Nagar
30.	CH	Dharampur
31.	CH	Bagsaid
32.	CH	Bali Chowki
Shimla		
33.	IGMC	Shimla
34.	DDUZH	Shimla
35.	ZNH	Shimla
36.	MGMSC Khaneri	Rampur
37.	CH	Rohru
38.	CH	Chopal
39.	CH	Theog
40.	CH	Sunni
41.	CH	Kumarsain
42.	CH	Nankhari
43.	CH	Kotkhai
Sirmour		
44.	Dr. YPGMC	Nahan
45.	CH	Poanta
46.	CH	Rajgarh
47.	CH	Shillai
48.	CH	Dadahu
Solan		
49.	RH	Solan
50.	CH	Nalagarh
51.	CH	Arki
Una		
52.	RH	Una
53.	CH	Amb

ANNEXURE-B

LIST OF FREE INVESTIGATIONS TO THE PATIENTS

AT HOSTITALS LOCATED AT DISTRICT HQ/MEDICAL COLLEGES

Sr. No.	Name of the Test	Reporting Time Frame	RKS IGMC APPROVED RATES IN INR
01.	Hemoglobin Estimation (Hb)	Up to 4 hours	10/-
02.	Total Leukocyte Count (TLC)	Up to 4 hours	10/-
03.	Differential Leukocyte Count (DLC)	Up to 4 hours	20/-
04.	Malaria Parasite (Slide Method)	Up to 4 hours	10/-
05.	Erythrocytes Sedimentation Rate (ESR)	Up to 8 hours	10/-
06.	Peripheral Blood Smear (PBS)	Up to 8 hours	20/-
07.	Complete Blood Count (CBC)	Up to 8 hours	50/-
08.	Blood Group (ABO-RH typing)	Up to 4 hours	10/-
09.	Total Eosinophilic Count (TEC)	Up to 8 hours	20/-
10.	Total Red Blood Cell Count	Up to 8 hours	10/-
11.	Platelet Count by Cell Counter	Up to 2 hours	10/-
12.	Packed Cell Volume (PCV)	Up to 8 hours	10/-
13.	Coomb's Test (Direct)	Within 4 hours	20/-
14.	Coombs's Test (Indirect)	Within 4 hours	20/-
15.	Prothrombin Time Test(INR)	Within 4 hours	30/-
16.	Cell Count and Bio-Chemistry (CSF ,Pleural and Ascitic fluid)	Within 8 hours	30/-
17.	Semen Analysis, Sperm Count (Manual)	Upto 2 days	20/-
18.	Blood Sugar a) Fasting b) PP	Within 15 minutes (if critical) Up to 4 hours in routine	20/- 20/-
19.	Blood Urea	Up to 8 hours	20/-
20.	Serum Creatineine	Up to 8 hours	30/-
21.	Serum Bilirubin (T)	Up to 4 hours	20/-
22.	Serum Bilirubin (D)	Up to 4 hours	20/-
23.	SGOT	Up to 8 hours	20/-
24.	SGPT	Up to 8 hours	20/-
25.	Serum Akalalkine Phosphatase	Up to 8 hours	30/-
26.	Serum Total Protein	Up to 8 hours	20/-
27.	Serum Albumin	Up to 8 hours	20/-

28.	Serum a) Calcium b) Potassium c) Sodium	Up to 8 hours	30/- 30/- 30/-
29.	Troponin (I&T)	Within 2 hours	100/-
30.	Serum LDH	Up to 4 hours	20/-
31.	Serum Amylase	Up to 8 hours	20/-
32.	Serum Uric Acid	Up to 2 days	30/-
33.	Serum Total Cholesterol	Up to 2 days	30/-
34.	Serum Triglyceride	Up to 2 days	150/-Lipid Profile
35.	Serum VLDL	Up to 2 days	
36.	Serum HDL	Up to 2 days	
37.	T3, T4 and TSH	Up to 2 days	300/-
38.	RPR Rapid Test	Within 30 minutes	50/-
39.	HIV Test (ELISA)	Up to 2 days	50/-
40.	Sputum For AFB	Up to 2 days	40/-
41.	Dengue (ELISA)	Up to 4 hours	50/-
42.	Malaria (Rapid Test)	Within 30 minutes	50/-
43.	Rheumatoid Factor (RA)	Up to 2 days	30/-
44.	Anti Streptolysin-O (ASLO)	Up to 8 hours	60/-
45.	HBsAg (Rapid Test)	Within 30 minutes	60/-
46.	Serum C-Reactive Protein	Up to 2 days	280/-
47.	Blood Culture & Sensitivity	Final report on the 5 th day	100/-
48.	Urine Culture & Sensitivity	Up to 2 days	100/-
49.	a)Histopathology- Biopsy b)Bone Marrow aspiration Exfoliative cytology c)Cytopathology	Up to 7 days	50/- 50/- 50/-
50.	Urine Routine	Up to 8 hours	10/-
51.	Urine Pregnancy Test	Within 30 minutes	30/-
52.	Urine Microscopy	Up to 2 days	10/-
53.	Stool for Ova and Cyst	Up to 2 days	10/-

LIST OF FREE INVESTIGATIONS TO THE PATIENTS
AT PRIMARY HEALTH CENTRES
(Spokes-Collection Centre)

Sr. No.	Name of test	REPORTING TIME FRAME
CLINICAL PATHOLOGY		
1.	Hemoglobin estimation(Hb)	Up to 4 hours
2.	Total Leukocyte Count(TLC)	Up to 4 hours
3.	Differential Leukocyte Count (DLC)	Up to 4 hours
4.	Platelet count(PC)	Up to 4 hours
5.	MP (Slide Method)	Up to 4 hours
6.	ESR	Up to 8 hours
7.	Clotting Time(CT)	Within 1 hour in emergency
8.	Blood Group (ABO-RH typing)	Up to 4 hours
Bio Chemistry		
9.	Blood Sugar	Within 15 minutes(if critical) Up to four hours in routine
10.	S. Bilirubin	Up to 4 hours
Sero- Microbiology		
11.	Rapid Plasma Reagin (RPR) Kit Test	Within 30 minutes
12.	HIV Test (ELISA)	Within 2 days
13.	Sputum for AFB	Up to 2 days
14.	Dengue (ELISA)	Up to 4 hours
15.	Malaria (Rapid Test)	Within 30 minutes
Urine analysis		
16.	Urine Sugar/Albumin/Leukocyte Esterase	Within 30 minutes
17.	Urine pregnancy test (UPT)	Within 30 minutes
18.	Stool for Ova and Cyst	Up to 2 days
19.	Water Quality Testing for Faecal Contamination (MPN Method)	One day.

**LIST OF FREE INVESTIGATIONS TO THE PATIENTS
AT COMMUNITY HEALTH CENTRES/CH
(Spokes-Collection Centre)**

Sr. No.	Name of test	Reporting Time Frame	
CLINICAL PATHOLOGY			
1.	Hemoglobin estimation(Hb)	Up to 4 hours	
2.	Total Leukocyte Count(TLC)	Up to 4 hours	
3.	Differential Leukocyte Count (DLC)	Up to 4 hours	
4.	Platelet count(PC)	Up to 4 hours	
5.	MP(Slide Method)	Up to 4 hours	
6.	ESR	Up to 8 hours	
7.	PT INR	Up to 4 hours	
8.	Blood Group (ABO-RH typing)	Up to 4 hours	
9.	Total Red Blood Account	Up to 8 hours	
10.	Platelet Count Cell Counter	Up to 2 hours	
11.	Packet Cell Volume	Up to 8 hours	
Bio Chemistry			
12.	Blood sugar	Within 15 minutes(if critical) Up to four hours in routine	
13.	Blood Urea	Up to 8 hours	
14.	S. Creatineine	Up to 8 hours	
15.	S. Bilirubin (T)	Up to 4 hours	
16.	S. Bilirubin (D)	Up to 4 hours	
17.	SGOT	Up to 8 hours	
18.	SGPT	Up to 8 hours	
19.	S. Akalalkine Phosphates	Up to 8 hours	
20.	S. Total Protien	Up to 8 hours	
21.	S. Albumin	Up to 8 hours	
22.	S. Total Cholesterol	Up to 2 hours	
23.	S. Triglyceride	Up to 2 hours	
24.	S.VLDL	Up to 2 hours	
25.	S.HDL	Up to 2 hours	
26.	S. Amylase	Up to 2 hours	
SEROLOGY			

27.	RPR Rapid Test	30 Minutes	
28.	HIV Test (ELISA)	Up to 2 days	
29.	Dengue (ELISA)	Up to 4 hours	
30.	Malaria (Rapid Test)	Within 30 Minutes	
31.	Sputum for AFB	Up to 2 days	
URINE			
32.	Urine Sugar/ Albumin	Within 8 hours	
33.	Urine Pregnancy Test (UPT)	Within 8 hours	
34.	Urine Microscopy	Up to 2 days	
35.	Urine Complete test by Strip Method (Bile salt, Bile pigment, Ketone bodies & Occult blood ,Sugar, Albumin, pH. , Specify gravity and Leucocyte Esterase)	Within 30 Minutes	
STOOL			
36.	Stool for Ova and Cyst	Upto 2 days	

Annexure-C

**ASSIGNMENT OF SIMILAR NATURE SUCCESSFULLY COMPLETED DURING
LAST THREE YEARS**

(upload Certificate from user agency in original regarding satisfactory completion of assignments)

Sr. No.	Assignment contract No. and date	Description of work service provided	Address of Organization	Date of Commencement	Date of Completion

Note: - Attach extra sheet, if required.

Authorized Signatory & Stamp

(Name and Designation of Signatory along with complete address of organization)

Annexure-D

Profile of Bidder (To be submitted by all the tenderers/bidders)		
1	Name of the Bidder	
	Complete Postal address	
	Country	
	State	
	City	
	Pin Code	
a	Telephone No. with STD Code	
b	Mobile No.	
c	E-mail Id (Primary)	
d	Alternative Email Id	
e	Fax No. with STD Code	
f	Website	
g	Type of organization: Prop. Firm/partnership firm/Company/Trust/Nonprofit	

	organization.	
h	Address of Service Centers in INDIA:	
i	GST NO.	
j	PAN	
k	EPF Registration No..	
l	ESI Registration No.	
m	Turnover For the Financial Year 2015-16,2016-17 and 2017-18 (in Lakhs)	
n	Account No. for e-banking	
o	Name of the bank in which on-line Bank Account is operating	
p	Bank Address	
q	IFSC Code No	
r	MICR No.	

Number of Service Personnel:-

Name	Qualification	Experience (Similar Services)
<u>Use Extra Sheet, if necessary.</u>		

Whether the bidder has NABL/NABH/ISO or any other accreditation?

(If yes, Please upload documents in the technical Bid

Brief write up about bidding firm/company (use extra sheet, if necessary)

Dated

Place

**Authorized Signatory
Name
Official Seal**

Annexure-E

FORWARDING LETTER FOR TECHNICAL BID

(To be submitted by all tenderers/bidders in their own letterhead.)

Dated_____

To,

The Director Health Services
Himachal Pradesh
Kasumpti, Shimla-09

Subject: - Tender for providing Laboratory Services in Himachal Pradesh under Tender ID No.

Sir,

We are submitting herewith our tender for providing Laboratory Services in Himachal Pradesh.

We are enclosing Bank Draft No. _____ dated _____
(Amount _____) towards the cost of tender and Bank Draft
No _____ Dated _____ (Amount _____
) towards Earnest Money Deposit (EMD) drawn on(Bank) _____ in
favor of Director Health Services, Himachal Pradesh.

We agree to accept all terms & conditions stipulated in your tender enquiry.
We also agree to submit performance security tender enquiry document.

Signature of the Tenderer_____

Seal of the Tenderer_____

Annexure-F

To,

The Director Health Services
Himachal Pradesh
Kasumpti, Shimla-09

Whereas _____ (Name & Address of the Service Provider) (Hereinafter called "Service Provider") has undertaken, in pursuance of contract No. _____ dated _____ (Herein after "the contract") to provide Laboratory Services in Himachal Pradesh.

Whereas it has been stipulated by you in the said contract that service provider shall furnish you with a Bank Guarantee by Scheduled Commercial Bank for the sum specified therein as security for compliance with its obligations in accordance with the contract.

Now, therefore we hereby affirm that we as guarantors are responsible to you, on the behalf of the service provider, a total of _____ (Amount of the guarantee in words and figures) and we undertake to pay you, upon your first written demand declaring the service provider to be in default under the contract and without cavil or argument, any sum or sums within the limits of (amount of guarantee)) as afore side, without your needing to prove or to show grounds or reasons for your demand or the sum specified therein.

We hereby waive the necessity of your demanding the said debt from the service provider before presenting us with the demand.

We further agree that no change or addition to or other modifications of the terms of the contract to be performed there under or of any of the contract documents which may be made between you and the service provider and shall in any way release us from any liability under this guarantee and we hereby waive notice of any such change, addition or modification.

This guarantee shall be valid up to 36 Months from the date of signing of the contract i.e. up to _____ (indicate date)

Signature with date of the authorized officer of the Bank

(Name and Designation of the Officer along with Seal, Name & Address of the Bank)

Annexure-G

Declaration by Bidder

I/ We _____ agree that we shall keep our price valid for a period of year from the date of approval. I/We will abide by all the terms & conditions set forth in the Tender Document No. _____

I/We do hereby declare I/We have not de-recognizes/black-listed by any State Govt./Union Territory/Govt. of India/Govt. Organization/Govt. Health Institutions.

Signature & stamp of the Bidder _____

Date _____

Name & Address of Bidding firm/Company.

Affidavit before Executive Magistrate/Notary Public on Rs. 100/- Stamp Paper.

DRAFT CONTRACT FORMAT

The Director Health Services,
Himachal Pradesh, Kasumpti Shimla-09.

C M Contract No. _____ dated _____.

This is in continuation to this office Notification for award of Contract No. _____ dated _____.

The Director Health Services, Himachal Pradesh, Kasumpti Shimla-09.

Reference (i) Tender Enquiry Document No. _____ dated _____ subsequent amendment No. _____ dated _____ (if any), issued by the Tender inviting authority (ii) Service Provider's Tender No. _____ dated _____ and subsequent communication(s) No. _____ dated _____ (if any), exchanged between the supplier and purchaser in connection with this tender.

This agreement made the _____ day of _____ 2018 between the Director Health Services, Himachal Pradesh (herein after called the service provider) of the other part:

Whereas the procurer is desirous that certain services should be provided by the Service Provider, viz (Brief description of services) and the procurer has accepted a tender submitted by the service provider for the services for the sum of Rs. _____ (In words _____) (contract price in words & figures) (herein after called the contract price.)

Now, this agreement witnessed as follows:

01. The following document shall form part of and be read and constructed as integral part of this agreement :-
 - i) Complete/Whole tender enquiry document
 - ii) Terms & Conditions
 - iii) Job Description

02. In consideration of the [payments to be made by the procurer, the service provider hereby covenants to provide the comprehensive maintenance services for the specified equipments in conformity in all respects with the provisions of the contract.

03. The Procurer hereby covenants to pay the service provider in consideration of the services, the contract price or such other sum as may become payable under the provisions of the contract at the time and in the manner prescribed in the contract.

04. The Bank Guarantee valid till _____(fill the date) for an amount of Rs. _____(fill amount) equivalent to 10 n% (minimum) of the cost of the contract value shall be furnished in the prescribed format given in the TE Document. Within a period of 15 (Fifteen) days of issue of notice of award of contract failing which the EMD shall be forfeited.

05. Payment Terms: The payment will be made against the bills raised to the procurer by the provider on weekly basis after satisfactory completion of the said period, duly certified by the designated official. The payment will be in Rupees.

06. Paying Authority _____ (name of the procurer i.e. Office Authority)

(Signature, Name & Address of the Authorized Official)

For and on the behalf _____

Received and Accepted this Contract

Signature, Name & Address of the supplier's executive duly authorized to sign on the behalf of the provider.

For and on the behalf of _____

Name and Address of the Provider

(Seal of the Provider)

Date_____

Place_____

Annexure- I
Please See Below

Rogi Kalyan Samiti IGMC & Hospital, Shimla-171001

No-RKS(MS)-Samiti-User Charges-528-37

Dated the, Shimla-19-05-17 .

OFFICE ORDER

In supersession of all pervious orders the user charges for following tests/investigations will be charged as under w.e.f. 20-05-2017:-

Special Ward Charges & other Charges			
Sr.no.	Name of User Charges	Gen. ward	Private Ward
1	Special Ward (Sharing)		500
2	Special Ward (Single)		1000
3	V.I.P. Room		1500
4	Diet Charges Per day	10	80
5	ICU	100	400
6	CCU	100	200
7	NICU/PICU	100/50	400/100
8	HDU (High Dependency Unit)	50	100
9	Discharge Card /Follow-up Card		20
10	Operation Charges:-	Gen. ward	Private Ward
	i) Major Operation (GA/SA/RA)	400	2000
	ii) Anesthesia Charges	200	400
		600	2400
	iii) Minor Operation (LA)	250	1000
	iv) Minor OT Procedure Charges	50	200
Medical Examination Charges			
Sr.no.	Name of User Charges	Gen. ward	Private Ward
1	Medical examination Charges by Medical Board charges		100
2	Medical fitness Charges up to 7 days	50	100
3	Medical fitness Charges above 7 days	100	200
4	Medical fitness Certificate for Driving/ other Licenses etc.		100
5	Post-mortem examination		Free
Department of Bio-Chemistry			
Sr.no.	Procedure / Facility / Tests	Gen. ward	Private Ward
1	T3	80	100
2	T4	80	100
3	TSH	150	200
4	T3, T4 & TSH	300	400
5	S.G.O.T.	20	30
6	S.G.P.T.	20	30
7	I.D.H.	20	50
8	Lactic dehydrogenate	30	50
9	Lipid Profile	150	200
10	Serum iron	80	100

Member Secretary
Rogi Kalyan Samiti
IGMC & Hospital Shimla

11	Total Electrolyte Na/K	70	100
12	Sugar (one estimation)	20	30
13	Sugar (PP)	20	30
14	Sugar (Random)	20	30
15	Creatinine	30	40
16	Uric acid	30	40
17	Chlorides	30	50
18	Urea	20	30
19	Amylase	20	30
20	Bilirubin Quantitative	20	30
21	LFT	70	100
22	Cholesterol	30	50
23	Inorganic phosphorus	30	50
24	Alkaline phosphatase	30	50
25	Acid phosphatase	30	50
26	Sodium	30	50
27	Potassium	30	50
28	Calcium	30	50
29	Total Proteins	20	30
30	Albumin	20	30
31	Total & differential proteins	50	100
32	Sugar tolerance test (5 samples)	50	100
33	C.S.F. routine bio chemical exam.	30	50
34	24 hours Urine Protein (Albumin)	50	100
35	CKNAC	30	100
36	INR PT. PTS PTTK (RSTS)	30	50
37	URINE 24 HRS PROTINES	50	100
38	HB A1C	200	250
39	MICROAL IN URINE	230	300
40	C-REACTIVE PROTEIN	280	300
41	D- DIMER	280	300
42	IONIZED CALCIUM	50	100
43	PSA	200	300
44	S. LITHIUM	50	100
45	PROLECTIN	80	130
46	FSH	50	130
47	LH	80	130
48	INSULIN LEVEL	120	200
49	S. RON	70	100
50	CPK	30	100
51	TOTAL IRON BINDING CAPACITY	50	150
52	Lipase	50	50
53	CKP-MB Test	50	100
54	ADA	100	200
55	Apoprotein A & B	200	400
56	CA-125 Ovarian cancer Marker	200	500
57	CA-15.3, Breast cancer Marker	250	500
58	CA-19.9, pancreatic cancer Marker	250	600

Member Secretary
Rogi Kalyan Samiti
IGNC & Hospital Shimla

59	Cortisol	200	250
60	DHEAS	300	1000
61	Estradiol	200	350
62	Ferritin	150	250
63	Folate	200	450
64	G 6PD ehydrogenase	200	500
65	Growth Hormone	200	400
66	Beta HCG	200	300
67	Homocystine (Quantitative)	200	550
68	LDH	100	150
69	Lipase	100	300
70	Parietal Thromboplastin (APTT)	100	200
71	Progesterone	200	300
72	PSA Free	150	200
73	Parathyroid Hormone	200	800
74	Testosterone free	200	1000
75	Testosterone Total	150	200
76	Vitmin B 12	200	500
77	VMA-24 hrs. Urine	400	1500
78	Lipoprotein a	200	400
79	Myoglobin	400	1500
80	TPO Antibodies	400	800
81	Vitamin-D	600	1200

Department of Pathology

Sr.no.	Procedure / Facility / Tests	Gen. ward	Private Ward
Cytology			
1	FNAC Smears+B35	100	120
2	Imprint Smears	10	50
3	Pap Smears/cervicovaginal Smears	50	100
4	Body Fluid including CSF Smears	10	50
5	Sputum Smears	10	50
6	Bronchial Brushings & Bronchial washings	50	100
7	Buccal Smear for Barr Body	50	100
8	Special cytochemical stains in cytology	50	100
9	Urine cytology	50	100
10	IHC	600	
Haematology			
1	Complete haemogram	50	100
2	Hb	10	20
3	TLC	10	20
4	ESR	10	20
5	PCV	10	20
6	RBC Count	10	20
7	Platelet count	10	20
8	Reticulocyte count	10	20
9	Absolute eosinophol count	20	30
10	Peripheral Smear	20	30

Member Secretary
 Regd. Kalyan
 IGMC & Hospital Shimla

11	P/S for blood parasite	10	30
12	LE Cell	20	30
13	Osmotic fragility test	50	100
14	Sickle test	30	50
15	Cytochemical stains	50	100
16	Bone marrow aspiration smear	50	150
17	Bleeding time	10	20
18	Clotting time	10	20
19	Bere-Jones proteins	20	30

Histopathology

1	Small biopsy (Bronchial biopsies, skin biopsies, endometrial biopsy, cervical biopsy, lymph node biopsy punch/ trucut/endoscopic biopsies)	50	150
2	Large specimen	50	150

Lab No-10

1	Urine routine/microscopic examination	10	30
2	Stool routine/microscopic examination	10	30
3	Stool for occult blood	10	20
4	Semen Analysis	20	50
5	Urine for Ketone bodies	10	20
6	Slide for MP	10	20

Department of Microbiology

Sr.no.	Procedure / Facility / Tests	Gen. ward	Private Ward
1	Grams staining Smear for Pus CSF Throat Swab,	30	100
2	Sputum AFB	free	free
3	AFB Staining (Pus, Sputum, Urine, CSF with cone method	40	100
4	Albert's Stain (Throat swab for Diphtheris)	30	100
5	Giemsa Staining (P/s for M.P. and C.S.F or other pleural Fluids)	30	100
6	Bacteriological culture/ Sensitivity for various samples such as blood, urine etc	100	250
7	Fungal Culture	70	250
8	Pregnancy test/ HCG	30	50
9	VDRL Test	30	50
10	Widdal test	60	100
11	A.S.O Test	60	100
12	C.R.P Test	30	100
13	Rh factor test	30	50
14	T.P.H.A Test	100	200
15	Hydatid Serology (IHA)	100	200
16	Amebic Serology	100	200
17	A.N.F Test	60	100
18	HBs Ag	60	100
19	Toxo test	80	100
20	Torch Screening test	450	900

Member Secretary
Raj Kalyan Santhi
ICMC & Hospital Shimla

21	T.B Serology	150	300
22	H.C.V Test	200	300
23	H.A.V Test	200	300
24	H.E.V Test	200	300
25	A.F.B Culture	70	250
26	PCR to TB, CMV & EV3	1300	1500
27	All Automated culture & Sensitivity	300	400

Department of Neurology

1	EMG (Electronyogram)	200	300
2	NCS (Nerve Conduction Study)	500	750
3	EEG	500	750

Department of Radiology

Sr.no.	Procedure / Facility / Tests	Gen. ward	Private Ward
1	Barium Swallow	60	200
2	Barium Meal	60	400
3	Barium Follow Through	100	400
4	Small Bowel Enema	100	400
5	Barium Enema	100	400
7	Ultrasound	120	300
8	I.V.P.	60	400
9	R.G.U.	200	400
10	M.C.U.	100	400
11	Myelography	60	200
12	Bronchography	60	200
13	Examining the screen with X-Ray	free	20
14	CT Scan (Head Only) for OPD and General Ward (Single slice)	300	800
15	CT Scan (Body etc) for OPD and General Ward (Single slice)	750	1500
16	Nephrostogram	60	200
17	Mammography	100	250
18	Infusion Pyelography	60	200
19	Cavitogram	60	200
20	Sinogram/Fistulogram	60	200
21	T-Tube Cholangiography	60	200
22	Venography	60	200
23	Plain M.R.I.	2500	3500
24	Additional Clinical Study like MRA,CSF Flow study etc or Additional part being Scanned during the same sitting	1500	1500
25	Whole Body MRI Scan	5000	6000
26	Special Ward & Private Inst. MRI, MRA, MRS, CSF		5000
27	PTBD/PCN/Abscess drainage/ Pair Therapy/ Aspiration any other procedure	200	400
28	Color USG/Doppler USG (for Single Limb)	200	500
29	4D & 3D USG	500	1000
30	USG FNAC	150	300
31	CT Angiography/ CT Venography/ CT Myelography	1200	2500
32	Hysterosalpingography	100	400

Member Secretary
Raj Kalyan Samiti
JOMC & Hospital Shimla

33	Saicography	100	200
34	X-Ray Digital Radiography (per spot/view)	50	100
35	Dexa Scan (Bone Densitometry) Hip/Spine/Any other Single Body Part	400	500
36	Dexa Scan more than single body part/whole body	600	1200
Investigations of 64 Slice KDCT			
37	Cardiac Package	1500	2500
38	Triple Rule out	1500	2500
39	Oncology	1500	2500
40	Trauma Package	1500	2500
41	Peripheral Angiography	1500	2500
42	Neuro Package	1500	2500
43	Gastrointestinal Package	1500	2500
44	Pulmonary Package	1500	2500
45	Any other investigation not listed above	1500	2500
Blood Bank			
Sr.no.	Procedure / Facility / Tests	Gen. ward	Private Ward
1	Blood Grouping	10	20
2	Blood Grouping and Cross Matching	50	100
3	Comb's Test	20	50
4	Blood Components		
	a) Packed Red Blood Cells	50	100
	b) Fresh Frozen Plasma	50	100
	c) Platelets Rich Plasma / P.C.	50	100
	d) Cryo Precipitate	50	100
Blood charges for Private Hospital			
1	Whole Blood	1050/- per unit	
2	Packed Red Cells	1050/- per unit	
3	Fresh Frozen Plasma	300/- per unit	
4	Platelet Concentrate	300/- per unit	
5	Cryoprecipitate	200/- per unit	
Department of Cardiology			
Sr.no.	Procedure / Facility / Tests	Gen. ward	Private Ward
1	TMT	200	400
2	Holter Test	200	400
3	Echo	200	400
4	Doppler Study	50	200
5	Diagnostic Cath. & Angiography study	500	1000
6	Coronary/ peripheral Angioplasty	500	2000
7	Embolization of bleeding sites	500	1500
8	Implantation of Pacemakers / AICD	500	2000
9	Implantation of Biventricular Pacemakers	500	5000
10	ABG	100	300
11	Diagnostic EP study	500	1000
12	EP & RF ablations	500	2000
13	PTMC (Mitral Valvotomy)	500	2000
14	PVBD/AVBD (Pulmonary/ Aortic Baloon Valvotomy)	500	2000

Member Secretary
Raj Kalyan Samiti
KPMC & Hospital Sitimla

15	New Procedures		
	i) IABP	500/day	1000/day
	ii) Mechanical Ventilation	100/day	200/day
15	ABPM-04 (Ambulatory Blood Pressure)	50	50

Department of Cardiothoracic Unit

	Open Heart Surgery Procedure	-	
1	ASD	-	3,500
2	VSD, TOF, other congenital heart diseases	-	4,000
3	Single Valve Replacement	-	2000
4	Double Valve Replacement	-	3000
5	CABG	-	7,000
6	CABG+ABP	-	20000
7	Redo CABG	-	20000
	Closed Heart Surgery Procedure	-	
1	CMV	-	4,500
2	PDA Ligation, Pericardectomy	-	2,000
	Lung Surgery Procedure	-	
1	Decortication, Lobectomy, Pneumonectomy, Hydated cyst long	-	2,000
	Peripheral Vascular disease	-	
1	Aorto Femoral Bypass/Aorto bi Femoral Bypass	-	2000
2	Oesophagectomy	-	2,000
3	ABG Charges	100	300

Department of Pulmonary Medicine


Sr.no.	Procedure / Facility / Tests	Gen. ward	Private Ward
1	Fiber optic Bronchoscopy	150	500
2	Spirometry (Lung Function Test)	30	50
3	ABG	100	300
4	Diffusion Capacity	100	200
5	Fiber optic Biopsy Transbronchial Biopsy	300	800
6	Pleural Aspiration	50	100
7	Pleural Biopsy	100	150
8	FNAC/ Lung Biopsy	100	200
9	Sleep Studies		1000
10	Thoracoscopy	400	1000

Department of Psychiatry

Sr.no.	Procedure / Facility / Tests	Gen. ward	Private Ward
1	ECT Charges per ECT Treatment	100	150
2	Psychological Test Charges	100	200
3	I.Q. Testing	100	150
4	Other Psychological Tests	130	200

Department of Medicine

Sr.no.	Procedure / Facility / Tests	Gen. ward	Private Ward
1	ECG Charge	30	50
2	Lumbar Puncture	20	100
3	Bone Marrow Aspiration	100	200


 Director General
 King Khalid Hospital
 Jeddah & Hospital Shifa

4	Liver Kidney Biopsy	100	200
5	CCU Monitoring	150	250
8	E.E.G.	500	750

Department of Gastroenterology

Sr.no.	Procedure / Facility / Tests	Gen. ward	Private Ward
1	Endoscopy	150	300
2	Sclerotherapy Endoscopic	150	250
3	Colonoscopy	250	500
4	ERCP	250	500
5	Facal Fat Estimation	200	400
6	Fibroscan	300	300

Department of Pediatrics

Sr.no.	Procedure / Facility / Tests	Gen. ward	Private Ward
1	Lumbar Puncture	30	80
2	Liver/ Kidney Biopsy Charges	50	100
3	Photo therapy	10/hr	30/hr
4	Exchange Blood Transfusion	100	500
5	Pediatric ICU/NICU (Critical Care Provided)	100	500
6	Pediatric ICU admission only /NICU	50	100
7	Montoux CMX	free	50

Department of ENT

Sr.no.	Procedure / Facility / Tests	Gen. ward	Private Ward
1	Pure tone Audiometry	50	50
2	Impedance Audiometry	50	50
3	ERA Audiometry	100	200
4	Special test of hearing	50	50
5	Free session speech	50	50
6	Adenoidotomy	50	200
7	Radical neck Dissection	-	500
8	Cald Well Luc	-	200
9	Ethmoidectomy	-	200
10	FESS	-	200
11	Laryngectomy	-	500
12	Mastoidectomy	-	200
13	Maxillectomy	-	200
14	Nasal Polypectomy	-	200
15	Myringoplasty	-	100
16	Partial Glossectomy	-	100
17	SMR/ Pinneplasty	-	200
18	Septoplasty	-	200
19	Submandibular gland excision	-	200
20	Tonsillectomy	-	200

Department of Anesthesiology

Sr.no.	Procedure / Facility / Tests	Gen. ward	Private Ward
1	ICU per day	100	400
2	ABG	100	300

Dr. K. S. Srinivasan
 Registrar
 ENT & Hospital Stimla

Department of Dermatology, Venereology and Leprosy

Sr.no.	Procedure / Facility / Tests	Gen. ward	Private Ward
1	Patch Testing	100	100
2	Pick Testing	100	100
3	PUVA THERAPY		
	a. Vitiligo (Package for 15-20 sitting)	200	500
	b. Psoriasis (package for 8-10 sittings)	200	300
	c. Various Peels Packge up to 8-10 peels sitting	200	400
4	Excision of warts / Skin biopsy etc.	50	100
5	TPO Antibodies	400	800

Department of Physiotherapy

Sr.no.	Procedure / Facility / Tests	Gen. ward	Private Ward
1	Short Wave Diathermy	10	20
2	Nerve Muscle Stimulation	10	20
3	Wax Bath	20	50
4	Ultra Sound	20	50
5	Micro Wave	20	50
6	Computerised Traction	20	50
7	Infra Red	20	50
8	Ultra Violet	20	50
9	Laser Therapy	20	50

Department of Nephrology

Sr.no.	Procedure / Facility / Tests	Gen. ward	Private Ward
1	Hemodialysis on Hollow Fiber Dialyer	500	500
2	Intermittent Peritoneal Dialysis	300	500
3	CAPD Catheter Incerion Surgery	150	500
4	CAPD Intiation/Training	150	500
5	Renal Biopsy	150	500
6	CRRT Per day	1500	2500
7	Plasmapheresist per session	500	1000
8	Temprary HD catheter Placement (IJV/Subclavian)	100	500
9	Tunnelled HD Catheter Placement	500	1000

Nuclear Medicine Studies/ Scans

Sr.no.	Procedure / Facility / Tests	Gen. ward	Private Ward
1	Bone Scan		
	a) Whole Body Scan	600	600
	b) Three Phase Scan	750	750
2	Renal Scan	400	400
3	Thyroid Scan	250	250
4	Thyroid Studies	150	150
5	GIT Scan	250	250
6	Hepatobiliary Scan	500	500
7	Sulphur Colloid Scan	400	400
8	MUGA Rest	350	350
9	Parathyroid Scan	1500	1500
10	Pulmonary perfusion Scan	1000	1000

Secretary
K. R. V. S. Samit
I.C.M.C. & Hospital Silinda

11	Testicular Scan	250	250
12	Iodine-130 Rx	750	750
13	Phosphorus-32 Rx	1600	1600

Department of Ophthalmology

Sr.no.	Procedure / Facility / Tests	Gen. ward	Private Ward
1	Optical Coherent Tomography	300	
2	Intervitreal Procedure Bevacizumab (Injecton Avastin)	1500	
3	Auto Perimetry	50	50
4	Boat / Fungal Culture Sensitivity	100	50

Department of Urology

Sr.no.	Procedure / Facility / Tests	Gen. ward	Private Ward
1	ESWL(Lithotripsy) Procedure (three Session)	7000	9000

DEPARTMENT OF PLASTIC SURGERY

Sr.no.	Procedure / Facility / Tests	Gen. ward	Private Ward
1	Abscess Drainage	30	100

KAMLA NEHRU STATE HOSPITAL FOR MOTHER AND CHILD SHIMLA


Special Ward Charges & other Charges		Gen. ward	Private Ward
1	Special Ward (Sharing)	500	
2	Special Ward (Single)	1000	
3	V.I.P. Rcom	1500	
4	Diat Charges Per day	10	80
5	ICU	100	400
6	CCU	100	200
7	NICU/PICU	100/50	400/100
8	HDB (High Dependency Bed)	50	100
9	Discharge Card /Follow-up Card	20	
10	Operation Charges:-	Gen. ward	Private Ward
	i) Major Operation (GA/SA/RA)	400	2000
	Anesthesia Charges	200	400
		600	2400
	ii) Minor Operation (LA)	250	1000
	iii) Minor OT Procedure Charges	50	200

Medical Examination Charges

Sr.no.	Name of User Charges	Gen. ward	Private Ward
1	Medical examination Charges by Medical Board charge	100	
2	Medical fitness Charges up to 7 days	50	100
3	Medical fitness Charges above 7 days	100	200
4	Medical fitness Certificate for Driving/ other Licenses etc.	100	
5	Post-mortem examination	Free	

The following Procedure/Facility/ Tests

Sr.no.	Test Name	Minor	Major
1	Dilatation +Curettage (D&C)	Minor	
2	Encometrial Biopsy	Minor	


 Member Secretary
 Rogi Kalyan Samiti
 IGMC & Hospital Shimla

3	Cauterization of Cervix	Minor	
4	Marsupitration of Bartholin cyst	Minor	
5	Nucleation of Cyst	Minor	
6	Normal Vaginal Delivery	Minor	
7	Forceps delivery/ Ventuse extraction	Minor	
8	Lower sagment caesarean section		Major
9	Hysterectomy		Major
10	Manual removal Placenta	Minor	
11	Craniotomy/ other destructive operation		Major
12	Caesarean Hysterectomy		Major
13	Hilton's Operation/ O Sullivan operation for inversion of uterus		Major
14	Exploratory Laprotomy proceed surgical staging with Cytoreductiv		Major
	Surgery/ salprgetomy for ectopic		Major
15	Total Abd. Hysterectomy with Bilateral Sapingo opectomy		Major
16	Total Bd. Hysterectomy		Major
17	Purandre's Cervicopexy		Major
18	Fothergill's/Manchester repair		Major
19	Vaginal Hysterctomy with PER		Major
20	Warthen's Hysterctomy		Major
21	VVF repair		Major
22	Vault repair		Major
23	Internal Iliac art ligation		Major
24	Kelly's repair		Major
25	Trachelorrhaphy		Major
26	Le forte's operation		Major
27	Cystectomy (Ovarian)		Major
28	Diagnostic Laparoscopy with Chromotubation		Major
29	Diagnostic Laparoscopy	Minor	
30	Colposcopy charges	Minor	
31	Cervical Biopsy	Minor	
32	All other Biopsy	Minor	
33	Evacuation	Minor	
34	Hydrotubation		Major
35	Radical Vulvectomy		Major
36	Repair of perineal tear (3 rd Degree)		Major
37	Tuboplasty		Major
38	Vaginoplasty		Major
39	Mymectomy		Major
40	Rectovaginal Fistula		Major
41	Simple Vulvectomy		Major
42	B/L Internal Iliac Artery Ligation		
43	IUI	Minor	
44	Laparoscopic removal of IUCD	Minor	
45	Diagnostic Hysteroscopy	Minor	
46	Hysteroscopic removal of IUCD	Minor	
47	Hysteroscopic Adhesiolysis		Major
48	Hysterotomy		Major
49	Vulval biopsy	Minor	

Member Secretary
Raj Kanya Samiti
IGMC & Hospital Shimla

50	Vaginal Biopsy	Minor	
51	Hysterosalpingography	Minor	
52	Cervical Occlusion for incompetence	Minor	
53	LAVH		Major
54	Hyseroscopic Septum excision		Major
55	Tubal cannulation		Major
A	Radiology Department	Gen Ward	Private ward
1	X-RAY	15	50
2	USG	120	300
3	COLOUR DOPLER	200	500
B	Blood Bank	Gen Ward	Private ward
1	ICT	20	50
2	DCT	20	50
3	Blood Grouping	10	20
4	Blood Cross matching	40	80
C	Gen. Laboratory	Gen Ward	Private ward
1	Hb	10	20
2	CHG	50	100
3	Urine R/E	10	30
4	Sugar Test fasting (FBS)	20	30
5	HBsAg	60	100
6	STS (single) (VDRL)	30	50
7	Ketone Bodies	10	20
8	BT	10	20
9	CT	20	40
10	Urine culture	100	250
11	EC SWAB C/S	30	100
12	Bloodculture	100	250
13	All automted culture & Sensitivity	300	400
14	GTT(suger)	20	30
15	Stool (routine)	10	30
16	Gram stain smear for pus)	30	100
17	P/S	20	30
18	AFB (staining)	40	100
19	UPT (preg. test)	30	50
20	TFT (thirod)	300	400
21	Toxo	80	100
22	Urea	20	30
23	Cretinine	30	40
24	uric acid	30	40
25	CRP	30	100
26	LDH	100	150
27	LE CELLS	20	30
28	TSH	150	200
29	CT Scan (Head only)	300	800
30	CT Scan (body)	750	1500
31	Torch (screening test)	450	900
32	ECG	30	50

Member Secretary
Raj Kalyan Samiti
GMC & Hospital Shimla

33	HPE	50	150
34	WIDAL	80	100
35	MRI (whole body)	5000	6000
36	Plain MRI	2500	3500
37	PT/INR	30	50
38	ECHO	200	400
39	FUNDAS	30	60
40	LFT	70	100
41	ANA (ANF)	60	100
42	Total IRON	70	100
43	TLC	10	20
D	Normal Delivery	250	1000
	Caesarean Delivery	600	2400
E	DIET	10	80

Following patients will be exempted from user charges:-

- 1 Patients possessing IRDP, BPL Card / Certificate.
- 2 Students (MBBS, Nursing and Para-Medical).
- 3 All patients of Cancer/ Tuberculosis/HIV.
- 4 Treatment of Freedom Fighters will be free.
- 5 Accidental patients for first 24 hour of reporting in emergency.
- 6 Special ward/ Private wards will be allotted/allowed to Govt. Employees with Grade Pay of Rs-4,200/-.
- 7 Patients exempted from user charges admitted in Private/Special ward will have to pay the admissible charges.

Ru
Sr. M.S.-cum-Member Secretary
Rogi Kalyan Samiti IGMC &
Hospital, Shimla-1
Dated:-

No as above:

Copy to the following for information and necessary action:-

1. The Secretary (Health) to the Govt. of H.P. Shimla.
2. The Director Medical Education & Research HP Shimla-9.
3. The Director Health & Family Welfare HP Shimla-9.
4. The Principal Indira Ganchi Medical College, Shimla.
5. The Sr, Medical Superintendent IG Hospital, Shimla
6. The Sr, Medical Superintendent KNH, Shimla
7. All the HOD of Indira Gandhi Medical College, Shimla.
8. The In-Charge Web Site IGMC, Shimla.
9. The In-Charge Server Room IGMC, Shimla.
10. The In-Charge Cash Counter IGMC, Shimla.

bu
Sr. M.S.-cum-Member Secretary
Rogi Kalyan Samiti IGMC &
Hospital, Shimla-1

