

BOARD OF DEPARTMENTAL EXAMINATION

SESSION OCTOBER, 2014

(HOTEL MANAGEMENT OF HPTDC)

PAPER NO. - II
Marks : 100

Time Allowed 3 hours
(With Reference Books)

All questions carry equal marks •
Attempt any five questions •

Q. No.1 Define House Keeping. Why desk control is called nerve centre of Housing Keeping Department. Give Example. (10+10)

Or

Scheduling of weekly cleaning task is important to an overall cleanliness of a hotel. Identify seven such cleaning task to be carried out in a hotel guest room and explain each one. (10+10)

Q.No.2 Write short notes to describe the purpose of any 5 of the following: 4 marks each

- a) Fast Food
- b) Licensed Food Trade
- c) Take away
- d) Banqueting
- e) Outdoor Catering
- f) Welfare Catering
- g) Dumpy Waiter

(5X4=20 marks)

Q. No.3 Differentiate between the following with examples : -

- a) Room Occupancy & Bed Occupancy.
- b) Fixed expenses & Variable expenses
- c) Rack rate & Special rate.
- d) Stock & Inventory
- e) Scotch & Irish Whisky

4 marks each

(5X4=20 marks)

Or

Match the following :-

- | | |
|-------------------------|-----------|
| a) Organic wines | Brut |
| b) Vodka | Cognac |
| c) Jack Daniels | Italy |
| d) Very Dry | Greece |
| e) Grappa | Herbs |
| f) Ouzo | Congeners |
| g) Benedictine | Green |
| h) Alembic | Whisky |
| i) Grand fine Champagne | Som mash |
| j) J&K | Coffey |

2 marks each

(10X2=20 marks)

(Contd Page 2)

Q. No.4 State "True" or "False"

2 marks each

- a) Volume of a tablespoon is 5 ml.
- b) Volume of a gallon in liters is 3.8 liters
- c) Mass(weight) of an ounce is 28 gms.
- d) Caramelization is a form of custard.
- e) Marinade is a Restaurant on the Sea Beach.
- f) A bin card is the number given to waste bins.
- g) Truffles are a kind of edible fungus.
- h) Gherkins are small pickled cucumbers.
- i) Food & material costs are fixed costs.
- j) Labour and overhead costs are variable costs.

(10x2=20marks)

Q. No.5 a) What are ECOTELLS and how do they get certified?

10 marks

b) List out some IT Savvy techniques that can be used in hotel operations along with their advantages.

10 marks

(10+10=20marks)

Q.No.6 Write short notes on any 5 of the following: -

4 marks each

- a) Wazwan
- b) Role of Sommelier
- c) Egg Noggs
- d) Gelatinization

(4x5=20marks)

Q.No.7 Write short note on any five: -

- a) KOT
- b) PAX
- c) Rizala
- d) Biryani
- e) Tandoor Cooking
- f) Spices
- g) Baste

4 marks each

(5x4=20marks)

Q.No.8 Select any 5 to differentiate between: -

4 marks each

- a) Braising & stewing
- b) Larding & Barding
- c) Cooking & Baking
- d) Broiling & Barbecuing
- e) Crepes and pancakes
- f) Stock, broth, bouillon & consommé.
- g) Dredging & Breading
- h) Bar & Pub
- i) French & fluffy omelets
- j) Homogenized & pasteurized milk

(5x4=20marks)

Q.No.9 Prepare a checklist for outdoor catering of a 250 PAX Cocktail dinner.

20 marks

Or

What are different kinds of banquets? Explain each type with example and layout.

Q.No.10. (a) Attempt any 5 from the following: -

- i) What is espresso and how it is different from a Cappuccino?
- ii) What does the abbreviation LBV on a port bottle mean?
- iii) What does VSOP on cognac mean?
- iv) What is the advantage of giving 'dum' in Indian cooking?
- v) Differentiate between rack and special rate.
- vii) How is room occupancy different from bed occupancy?
- viii) Differentiate between stock and inventory.

2 marks each

(5x2=10 marks)

(b) Match the following billing methods in Table A with its correct description from those given in Table B.

10 marks

Table A.

Table B.

- a. Bill as check
- b. Separate bill
- c. Bill with order
- d. Prepaid
- e. Voucher
- f. No charge
- g. Deferred

- a. Customer not paying-credit transaction
- b. Customer purchases ticket or card in advance, either specific meal or specific value.
- c. Customer has credit issued by third party for either specific meal or specific value, e.g. lunch on voucher or tourist agency voucher.
- d. Bill made up from duplicate check and presented to customer
- e. Service to order and billing at same time, e.g. bar or take-away methods.
- f. Refers to, for example, function-type catering where bill paid by organizer.
- g. Second copy of order used as bill.

(10+10=20 marks)

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Match the following :-

- a) O.gault wines
- b) Vodka
- c) Jack Daniels
- d) Very Dry
- e) Grappa
- f) Ouzo
- g) Benedictine
- h) Alentejo
- i) Grand Bre Chateau
- j) J&F

2 marks

(10x2=20 marks)

(Contd Page 3)