

**H.P.BOARD OF DEPARTMENTAL EXAMINATION  
BOARD OF DEPARTMENTAL EXAMINATION OF HAS OFFICERS OF  
HIMACHAL PRADESH, SESSION, MAY- JUNE, 2009**

**PAPER# 14**

**(COMPUTER)  
Part-A (Theory)**

**Time Allowed: 1- ½ Hours**

**Maximum Marks: 50**

**Note:- Attempt any five questions.**

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I. a) Expand the following acronyms:

ALU          DVD          USB          URL          TFT          ISP          WLL

1\* 7

b) Fill in the blanks:

i) ----- Bits make one Byte.

ii) -----is called as the Primary Memory of a Computer.

iii) First page displayed in a Web Site is known as-----

1\*3

II. Write short note up to five lines each, on any two of the following:

a. IT- vis- a vis- RTI

b. Benefits of Video Conferencing Facility in H.P.

c. Three areas of thrust in the IT Policy of Himachal Pradesh.

5\*2

III. What do you understand by SMART Government? How is e- Governance Model Different from Conventional from of Governance? Explain.

**OR**

What is Process Re- engineering & its relation to Administrative Reforms? Explain Giving examples of at least Five G 2C Services based on Process Re- engineering In Himachal Pradesh.

10

IV Differentiate in about 2 lines each, between any five of the following:-

a) hardware & Software

b) Dot matrix & Inkjet

c) Database & DBMS

d) Swith & Hub

e) MAN and WAN

f) Internet & Intranet

g) MS- Excel & MS- Access

2\* 5

V. Answer the following:-

a) Himachal received two National e- Governance awards in the years 2009. Name the Projects/ Departments & the Categories of these two Awards.

b) Role of HPSEDC, DIT and NIC in procurement of IT Infrastructure in Govt. Departments of Himachal Pradesh.

5\* 2

VI Explain NeGP- HIMSWAN & its relation to POP. How,in your opinion, a common Citizen of the State will benefited by this Facility?

10

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**PAPER#14**

**(COMPUTER)  
Part-B (Practical)**

**Time Allowed: 1- ½ Hours.**

**Maximum Marks: 50**

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**Note:-** Attempt any five questions.

Use of multiple Windows is allowed. Use of multiple Windows is allowed. In Case of any problem with Internet connectivity, you may write- down the Steps on your on answersheets.

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1. Create a sample letter with the help of MS- Word and send it to 5 different addresses using mail- merge facility. 10

**OR**

Create a small worksheet and implement SUM Function & Formula. Draw a Bar Chart & export the same to MS- Word document using OLE. 10

2. Design a slide show with at least five different slide layouts. Apply different Background colours on each slide and set- up the show with different transition On each slide. 10
3. Create a folder “HAS” under the folder ‘My Document’. Move your files to this Folder and make it shareable on the LAN. 10
4. Create/ use your existing e- mail account and draw/ send an e- mail with Power- Point file as an attachment. 10
5. Demonstrate searching the Internet. Visit Ministry of Rural Development, Govt. Of India website and download NREGA guidelines. 10

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