

Ministry of External Affairs

...  
epolclearance.gov.in

35

Overview

The internet portal <http://epolclearance.gov.in> has been launched by the Ministry of External Affairs to facilitate online applications for grant of political clearances for visits abroad by the constituents at various levels in Central and State Governments in India. The system is designed to automatically generate acknowledgments for online applications along with a unique reference number for easy tracking. Upon completion of processing of applications, the system immediately generates MEA's political clearance in PDF format and forwards it to the applicant directly by email.

Salient features

- Portal is available 24x7 and can be accessed over the internet;
- System automatically identifies and forwards online applications directly to the concerned Division(s) within MEA cutting down on time taken in transit;
- Single application form for individual visits or for delegations;
- Online form also applicable for visits to multiple countries;
- Facility to upload supporting documents;
- Features OTP verification through SMS for user registration;
- Applications can be submitted by the visitor or on behalf of visitor(s) by nodal officer.
- Facility to check status of application online;
- Easy to use website, with drop-down menus ;
- Automatic generation of political clearance upon completion of processing, which is forwarded directly to the applicant, copy sent to CPV Division, MEA to facilitate the issue of Diplomatic / Official Passports and visa notes;
- Outcome reports can be submitted online once the visit is completed;

Description of process flow

After a one-time registration on the portal, either the visitor or the nodal officer of the concerned Department in Central / State / UT Governments, PSUs can submit online applications for political clearances. The interface is simple and user-friendly and allows uploading of scanned supporting documents. Status of applications can be checked online using the unique reference number generated at the time of application. Copies of the political clearance generated by the portal are also sent to CPV Division, MEA to facilitate the issue of Diplomatic / Official Passports and visa notes. Once the visit is completed, the portal offers the facility for uploading outcome reports.

Support – Any queries on using this system may please be directed to :

MEA e-polclearance Support Team  
1025, A Wing, Jawaharlal Nehru Bhavan  
23-D Janpath, New Delhi 110011  
Email: jnbsupport[at]mea[dot]gov[dot]in  
epolclearance[at]mea[dot]gov[dot]in  
Tel. : +91 11 4901 8371

\*\*\*\*\*