

## Interaction Programme through Digital Modes for COVID-19 Patients living institutional quarantined in COVID Care Centers in the State of Himachal Pradesh

COVID-19 patients are most vulnerable victim of the existent pandemic, particularly those who are living in institutional quarantine centres (COVID Centres) in the State of Himachal Pradesh.

H.P. State Legal Services Authority is always endeavoring to take appropriate measures for spreading legal literacy and legal awareness amongst the people at large particularly inmates living in CCI's and Old Age Homes etc. Regular video conferencing is going on with these inmates to enquire about their well being and the facilities provided by the institutions. COVID-19 patients are also living away from their families and they need to be taken care of by interaction through digital modes.

In this background, **Hon'ble the Executive Chairman**, has been directed all the Chairmen, Sub Divisional Legal Services Committees (within their jurisdiction) and Secretaries, District Legal Services Authorities to interact through **video conferencing or any other digital mode** with COVID-19 patients living in institutional quarantine centres (COVID Centres) and apprise them about their rights and take feedback of the facilities being provided in these centres relating to food, beddings, hygiene, medicine, cleanliness, institutional staying charges, overall conditions of these centres etc. and take stock of their grievances, if any and to submit an exhaustive report of each quarantine centres established in the respective District.

Feedback of the facilities available or deficiency, if any may also be taken from any other available sources.

Further, Secretaries DLSAs are directed to have regular interaction (Weekly/Fortnightly) with the inmates of COVID centres as well as with In-charge of these centres and impress upon them to ensure rendering of quality medical services and other facilities and to implement any innovative ideas concerning protection of the basic human rights of the inmates vis-à-vis to pursue the grievance redressal of the inmates with the concerned authorities.