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No. EDN-C-F(3)1/2012-Pt-I

Shimla 171009, Dated 17-06-2016

Notification

In Exercise of the powers conferred under Section 15 of the National Food Security Act, 2013 (NFSA 2013), the Governor, Himachal Pradesh, is pleased to appoint Deputy Director (Elementary Education) of the all the Districts in the Department of Elementary Education, Himachal Pradesh, as District Grievance Redressal Officers (DGRO) within their respective districts for matters relating to Mid Day Meal Scheme.

2. The DGRO shall hear complaints regarding non-distribution or non timely distribution of entitled foodgrains or meals, distribution of less than entitled quantity and poor quality of food grains or entitled material as per NFSA 2013.
3. The complainant shall file his complaint in writing in Hindi or English giving details of the grievance alongwith Name, Class and School of Student and the relief sought. Where the complainant is illiterate or otherwise prevented from giving such complaint in writing, the DGRO shall render all assistance possible to facilitate the complainant and put it in writing. No complaint shall be entertained after 30 days from the last date on which entitlement was due or from the date of grievance.
4. Upon receipt of the complaint, the DGRO shall immediately seek report from field agencies regarding the grievance and shall dispose off the complaint within 30 days. If enquiry cannot be concluded within designated period, the DGRO shall, for reasons to be recorded, extend the enquiry period. The DGRO shall provide opportunity of being heard to the complainant where required. However, if the complaint is prima facie true on the face of record or upon enquiry, relief may be provided immediately.
5. Where the complainant is dissatisfied with the report of the DGRO, or where the DGRO has failed to dispose off the complaint within the stipulated time as stated above, appeal shall lie to the Director of Elementary Education, Himachal Pradesh.

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6. In case of any difficulty in the interpretation of the implementation of this notification, the decision of the Secretary, Education shall be final.

By Order,

**Addl. Chief Secretary (Education) to the
Government of Himachal Pradesh**

Endst. No. As above , Dated : Shimla-171002, the 17-06-2016

Copy forwarded to :-

1. All the Administrative Secretaries to the Govt. of Himachal Pradesh.
2. The Secretary, to the Governor of Himachal Pradesh Shimla-2.
3. The Principal P.S. to the Hon'ble Chief Minister, H.P., Shimla-2
4. All the Divisional Commissioners/Deputy Commissioners in Himachal Pradesh.
5. ALR -cum -Under Secretary Law (O) to GOHP, HP Sectt., Shimla-2
6. The Director, Department of Food, Civil Supplies & Consumer Affairs, Blcok No. 42, Apurti Bhaavan, Kasumpti, Shimla-171009.
7. The Director of Higher Education, / Director Elementary Education, H.P. Shimla.
8. The State Project Director (SSA), H.P., Lalpani, Shimla-1.
9. The Private Secretary to the Hon'ble Chief Parliamentary Secretary (Education) H.P. Shimla-2
10. The Controller, Printing and Stationary, H.P. Shimla-5 with the request to publish in official gazette of Government of Himachal Pradesh.
11. Guard File.


**Under Secretary (Ele. Edu.) to the
Government of Himachal Pradesh**